

Technical product information

Topic	New Continental GT and GTC - Front Passenger Safety Belt Presenter Does Not Deploy
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2058512/4
Level	EH
Status	Released for publishing
Release date	22-Oct-2020

New customer code

Object of complaint	Complaint type	Position
occupant protection, pedestrian protection -> belts -> three-point belt guide	component / consumables -> damaged	
occupant protection, pedestrian protection -> operation, control -> extend belt hand-over device	functionality -> without function / defect	
occupant protection, pedestrian protection -> operation, control -> feed out seat belt	functionality -> without function / defect	

New workshop code

Object of complaint	Complaint type	Position
occupant protection, pedestrian protection -> belts -> belt hand-over device -> belt hand-over device drive	functionality -> faulty	left
occupant protection, pedestrian protection -> belts -> belt hand-over device -> belt hand-over device drive	functionality -> faulty	right

Vehicle data

New Continental GT and GTC

Sales types

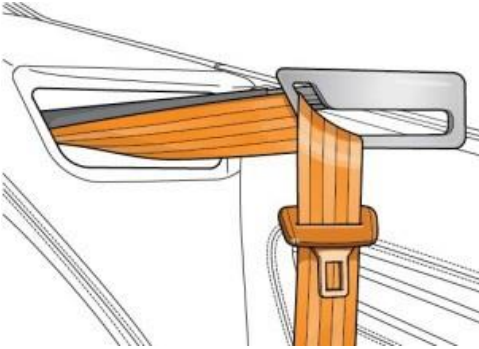
Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Front Passenger Safety Belt Presenter does not deploy when expected.



Technical background

Not applicable

Production change

Not applicable

Measure

Check for Diagnostic Trouble Codes (DTC's) relating to the Front Passenger Safety Belt Presenter, if DTC's are not evident conduct the following process.

▪

Note: There are various situations in which the Front Driver and Passenger Safety Belt Presenters will deploy. This TPI is specifically designed to only check and prove the functionality of the Front Passenger Safety Belt Presenter. Conduct this specific test process as follows.

- Ensure the vehicle is unoccupied, Driver and Passenger doors are closed, vehicle unlocked and the ignition switched "off".
- Open Driver's door and sit in Driver's seat.
- Close Driver's door.
- Driver's Safety Belt Presenter will deploy.
- Switch "on" vehicle ignition.
- Have a second person open the Passenger door.
- Have the second person sit in the Passenger seat.
- Close Passenger door.
- Passenger Safety Belt Presenter deploys.

If the vehicle conforms to the logic above no further action is required, this is normal functionality.

▪

In the event a customer complaint is received regarding the previously mentioned logic, the Retailer MUST raise a DISS query, ensuring a current ODIS log and all supporting information including any videos and photographs are attached.

The Retailer MUST NOT carry out any further work unless instructed via the open DISS query

Warranty accounting instructions

No Warranty claims should be made regarding any of the information or checks contained within this TPI