

# Technical product information

<b>Topic</b>	New Continental GT - Spurious Mood lighting DTC's
<b>Market area</b>	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2052496/3
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	21-Oct-2020

## New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	
lighting system, signalling -> interior illumination -> ambience lighting	functionality -> uneven	

# Vehicle data

## New Continental GT

### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*

### Equipment combinations

<b>PR numbers</b>
with PIL

# Documents

<b>Document name</b>
<a href="#">master.xml</a>

## Customer statement / workshop findings

### Workshop findings:

Upon interrogation of the vehicle fault memory spurious DTC's can be logged in 09 – Central Electrics relating to the *Mood lighting* system

The lamp is fully functional and there is no customer complaint

### Technical background

The DTC's are currently under investigation within the factory

### Production change

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### Measure

If the illumination is operating correctly and there is no customer complaint then the code can be ignored as it has no effect on the function of the lamp

Do not replace the lamp if it is functioning correctly

A groundless parts replacement under warranty will be redebited