

**Symptom in Vehicle Interior - Center Console Operator Control Unit Discolored at the Edges (SY 154/20)**

Model Line: **Cayenne (9YA)**

Model Year: **As of 2019 up to 2020**

Subject: **Center console operator control unit**

Symptom: The center console operator control unit may become discolored at the edges.



**Information**

Optimized center console operator control units have been used in production since 26 April, 2019.



*Center console operator control unit discolored at the edges*

Remedial Action: In the event of a customer complaint, replace the center console operator control unit, see ⇒ *Workshop Manual '962719 Removing and installing centre console operator control unit (front)'*

**Parts required**

Part Information:	Part No.	Designation	Qty.
	9Y0919610M	⇒ Center console operator control unit	1 ea.

**Invoicing**

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers specified below in the warranty claim:

APOS	Labor operation	I No.
96271900	Removing and installing switch console	

PQIS coding:

Location (FES5)	9627	Switch console
Damage type (SA4)	3071	color deviation

Part Information:	Part No.	Designation	Qty.
	9Y0919610M	Center console operator control unit	1 ea.

References: ⇒ *Workshop Manual '962719 Removing and installing operator control unit in (front) centre console'*

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