

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2019-20MY Forester
2020MY Legacy and Outback 2.5L Models

SUBJECT: B2 (LH) Intake Camshaft- Design Change

NUMBER: 02-185-20
DATE: 10/22/20

INTRODUCTION:

This Service Information Bulletin announces availability of a new B2 (LH) INTAKE Camshaft. The change was made in response to a small number of reports describing a tapping sound coming from the upper left (driver’s) side of the engine, primarily heard during warm-up after a cold start. An additional oil groove has been added to the B2 (LH) INTAKE camshaft to eliminate the source of the sound. In the interest of production process unification, ALL intake and exhaust camshafts will now have a similar groove, but replacement of ONLY the B2 (LH) INTAKE Camshaft is required for this repair.

PRODUCTION CHANGE INFORMATION:

The new intake camshaft was incorporated into production starting with the following VINs:

- Forester: **LH585809**
- Legacy: **L3033770**
- Outback: **L3263394**

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

The new intake camshaft part number is: **13037AB251**.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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The service procedures for camshaft replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT NOTE: When addressing this condition, ONLY the B2 INTAKE camshaft should be replaced. Replacing the other 3 camshafts is NOT required.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.