



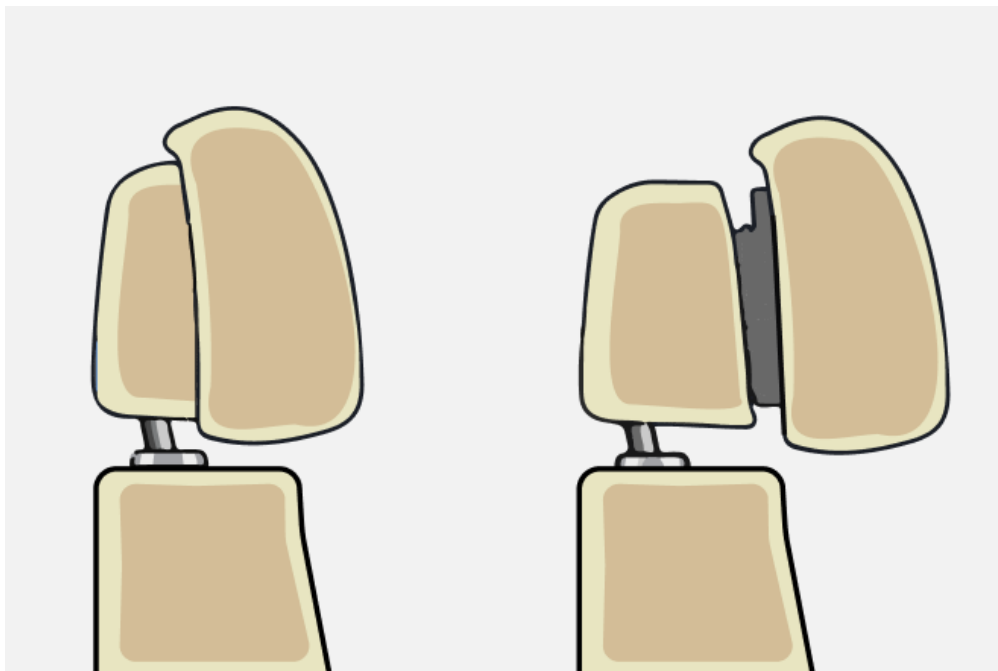
Hi ,

We're reaching out about the vehicle partition you recently received from Lyft. If you've already installed yours or plan on doing so, please follow these additional steps to ensure your partition is installed correctly.

Consult your owner's manual

1. If you drive a BMW, Chrysler, Dodge, Fiat, Jeep, Mercedes, or Volkswagen Routan, please check your owner's manual to see if your car is equipped with 'active headrests*'. This is a built-in safety mechanism designed to minimize harm in certain collisions. This feature requires a different method of partition installation.

*Also referred to as an 'active head restraint', 'reactive head restraint', or 'NECK-PRO©.'



Remove the top velcro strap of your

partition

2. If your car has active headrests like the one shown above or you are unsure, remove the top velcro straps from your partition. Check that the bolts are securely fastened and install the bottom velcro straps only.



For step-by-step guidance on how to install and remove your partition, you can [watch this video](#).

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548 Market St., P.O. Box 68514, San Francisco, CA 94104

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