



MAZDA DEALER EMAIL

October 21, 2020

To: Mazda Service and Parts Managers

**Subject: 2014-2016 Mazda3 – “PARTS SUPPLY UPDATE” - Mazda Connect Touch Screen
Concern Warranty Extension Program – Special Service Program (SSP) B6**

The supplier for the display lens kit, part number BHY1-61-1JZ is experiencing a temporary shortage in kits for the model year 2014-2016 Mazda3s. Unfortunately, a major component supplier to the lens kit manufacturer has been impacted by the COVID-19 outbreak and is working to quickly restore global supply.

Due to this shortage, Mazda anticipates supply interruptions will last through November. Please be assured, we will work to fill dealer orders as quickly as possible as lens kits are received at the PDCs.

Additionally, on Thursday, October 22nd the dealer ordering process for p/n BHY1-61-1JZ will transition from the [Special Restricted Parts Ordering](#) screen to the [Limited Parts Ordering \(LPO\)](#) page on eMDCS. There will be a daily maximum allotment, which will be displayed on the Limited Parts Ordering screen.

Please make sure the appropriate personnel in your dealership are aware of this temporary supply shortage. Your understanding and support are greatly appreciated.

Sincerely,
Carol Whitlock
Parts Operations Division
Mazda North American Operations