

Technical product information

Topic	Mood lighting
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2051511/5
Level	EH
Status	Released for publishing
Release date	21-Oct-2020

New customer code

Object of complaint	Complaint type	Position
lighting system, signalling -> interior illumination -> background lighting	functionality -> uneven	
lighting system, signalling -> interior illumination -> background lighting	functionality -> without function / defect	
lighting system, signalling -> interior lighting -> door light strip	component / consumables -> damaged	
lighting system, signalling -> interior lighting -> fluorescent tube	component / consumables -> damaged	
lighting system, signalling -> interior lighting	functionality	

Vehicle data

New Continental GT - New Continental GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2018	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Mood lighting strip fixed on one colour regardless of which colour scheme is selected or not illuminated at all

Technical background

Refer to the Measure section of this TPI

Production change

Not Applicable

Measure

- 1) Check the integrity of the applicable mood light strip electrical circuit - Refer to Elsa pro wiring diagrams
- 2) Check the mood light strip electrical connections are correctly made to the affected mood lighting strips, if not connected correctly refit and confirm connection and retest
- 3) Should the connector or mood light strip be found to be damaged, replace the mood lighting strip Refer to Elsa pro – Rep.Gr 96 - Mood lighting strips - To remove and fit