

Technical product information

Topic	Seat belt buckle stop button - Missing
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2058411/2
Level	EH
Status	Released for publishing
Release date	22-Oct-2020

New customer code

Object of complaint	Complaint type	Position
occupant protection, pedestrian protection -> belts -> belt webbing guide	component / consumables -> loose	
occupant protection, pedestrian protection -> belts -> belt buckle	component / consumables -> missing	
occupant protection, pedestrian protection -> belts -> belt buckle	component / consumables -> loose	

Vehicle data

Bentayga - New Continental GT and GTC - New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Seat belt buckle stop button missing

Technical background

The seat belt buckle stop button should be evident as shown in Figure 1

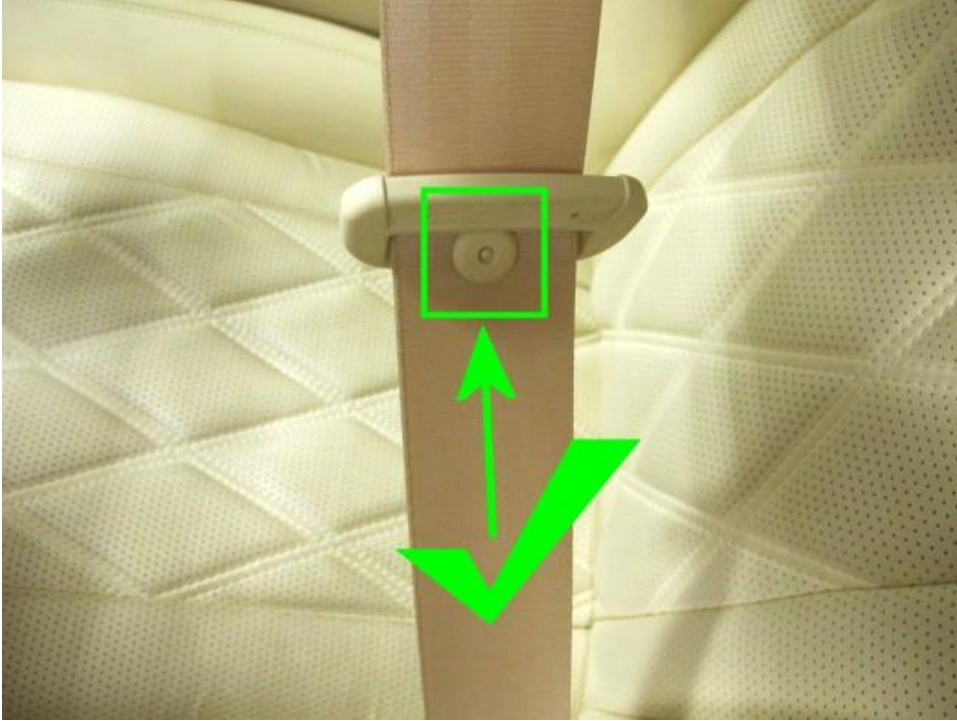


Figure 1

- Should the seat belt be as shown in Figure 2 (Buckle stop button missing OR broken/loose) - Refer to the Measure section of this TPI

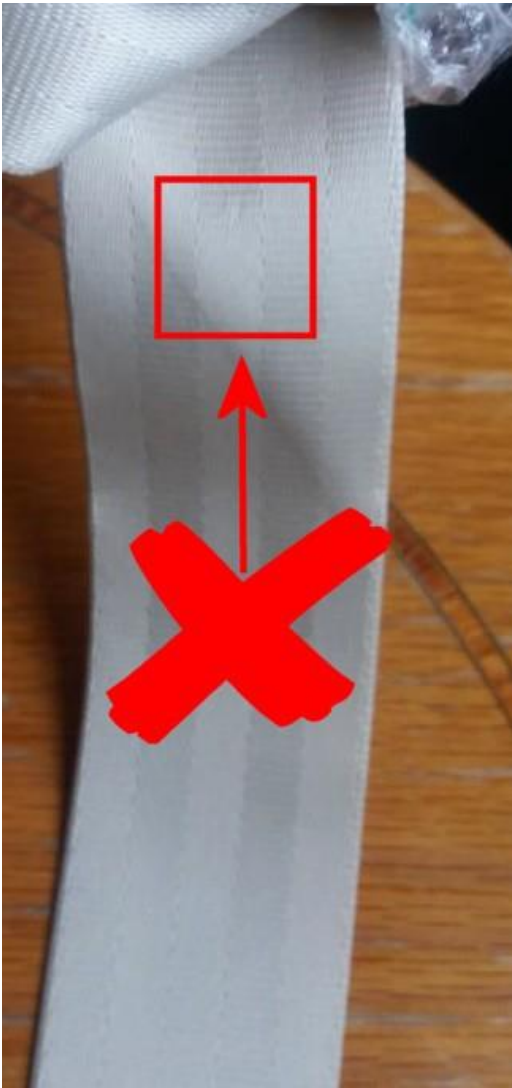


Figure 2

Production change

Not applicable

Measure

1) Replace the affected seatbelt assembly – Refer to Rep.Gr 69

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IMPORTANT: The return of the seatbelt assembly is not required, only return the broken buckle stop button or any part of the button assembly

Should the button not be evident, please conduct a full search of the vehicle or ask the customer if they could provide any remaining pieces of the button, any remaining pieces of the button assembly **MUST** be returned to Bentley Motors via the warranty parts return process

- Raise a Non-technical DISS query to inform Product Support of the issue found