



PA&A BULLETIN

WARRANTY CAMPAIGN

CAUTION: All involved customers must be notified, all involved units must be corrected as per instruction herein.

October 28, 2020

Subject: **Spyder® RT - 219400967 Backrest Fitment Issues**

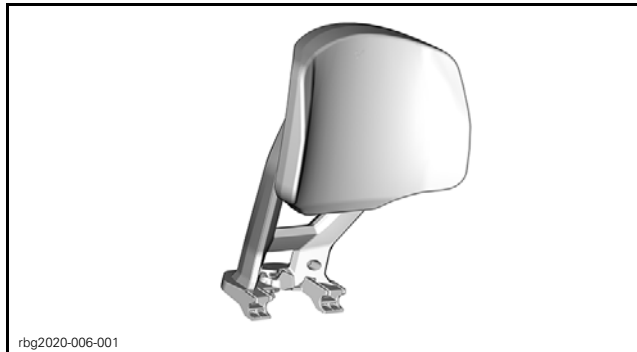
No.

2020-7

ARTICLE	PART NUMBER
Backrest	219400967

PROBLEM

Some backrests were manufactured with a fitment issue that prevent them from being installed correctly. Do not attempt any modifications or use excessive force to install the backrest.



SOLUTION

USA and Canada: Return defective kit to BRP and order new backrest kit.

All other countries: Destroy and scrap defective kit and order new backrest kit.

PARTS REQUIRED

Order parts through regular channel.

DESCRIPTION	PART NUMBER	QTY
Backrest	219401129	1

CORRECTIVE ACTION

Refer to the appropriate *INSTRUCTION SHEET* on the web site.

WARRANTY

Submit a warranty claim using the following information:

In BOSSWeb, under the **Warranty** tab, select **Parts Claim**.

CLAIM DETAILS	FROM INVENTORY	OVER THE COUNTER	DEALER INSTALLED
Repair Order Number	Enter repair order number	Enter repair order number	Enter repair order number
Product Line	Roadster	Roadster	Roadster
Authorization Number	-	-	-
Part Type	From inventory	Over the counter	Dealer installed
Serial Number	-	-	-
Purchase Date	-	Purchase date of kit	Installation date of kit
Accessory Failure Date	Today's date	Today's date	Today's date
Repair Completion Date	Today's date	Today's date	Today's date
Nature of Defect	Bulletin 2020-7: Fitment issue with backrest for Can-Am Spyder RT MY20	Bulletin 2020-7: Fitment issue with backrest for Can-Am Spyder RT MY20	Bulletin 2020-7: Fitment issue with backrest for Can-Am Spyder RT MY20
Trouble Part Number	219400967	219400967	219400967
Job Number The job number only becomes available when Dealer Installed is selected)	-	-	A01
System Code	11	11	11
Trouble Code	AC6	AC6	AC6
Part Required for Repair	219401129	219401129	219401129
Labor Only	Part number : 219401129 Hours : 0.1	Part number : 219401129 Hours : 0.1	Part number : 219401129 Hours : 0.1
- = Leave empty / not available			

PARTS RETURN

Dealers and distributors in North America only are required to return the defective kits.

Shipping Addresses

USA DEALERS	BRP c/o Warranty Department 10101, Science Drive Sturtevant WI 53177
CANADIAN DEALERS	BRP Warranty Parts Inspection Center 565 de la Montagne Valcourt, QC, J0E 2L0

Warranty Shipping Address Decals

Warranty shipping address decals can be ordered if needed.

COUNTRY	PART NUMBER
U.S.A.	219 703 117
Canada	484 500 001