SSM 49285: 2020 Transit - 3.5L Duratec - Illuminated MIL With DTCs P02EE, P02EF, P02F0, P02F1, P02F2, And/Or P02F3 - Built On Or Before 22-Sep-2020

Some 2020 Transit vehicles equipped with a 3.5L Duratec and built on or before 22-Sep-2020 may exhibit an illuminated malfunction indicator lamp with any combination of the following diagnostic trouble codes (DTCs): P02EE, P02EF, P02F0, P02F1, P02F2, and/or P02F3. This may be due to the PCM strategy. Perform a keep alive memory (KAM) reset prior any diagnostics or repairs. The KAM reset clears the KAM to a default setting rather than zero. For claiming, use causal part 12A650 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

Vehicles:

2020 Transit V363 NA (TH)

Symptom Code:

P02EE

P02EF

P02F0

P02F1

P02F2

P02F3