



## TECHNICAL SERVICE BULLETIN

### Rattle/Buzzing Noise From The Left Rear Of The Vehicle During Hot Idle - Built On Or Before 10-Sep-2020

**20-2352**  
08 October  
2020

#### Model:

|                                  |
|----------------------------------|
| <b>Ford</b><br>2017-2020 Ford GT |
|----------------------------------|

**Issue:** Some 2017-2020 Ford GT vehicles built on or before 10-Sep-2020 may exhibit a rattle/buzzing noise from the left rear of the vehicle during hot idle. This may be due to the transmission control module (TCM) calibration. To correct the condition, follow the Service Procedure steps to reprogram the TCM.

**Action:** Follow the Service Procedure steps on vehicles that meet all of the following criteria:

- 2017-2020 Ford GT
- Built on or before 10-Sep-2020
- Rattle/buzzing noise from the left rear of the vehicle during hot idle

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### Labor Times

| Description   | Operation No. | Time        |
|---|---------------|-------------|
| 2017-2020 Ford GT: Reprogram The TCM And Perform TCM Adaptive Learning Procedure (Do Not Use With Any Other Labor Operations) | MT202352      | Actual Time |

#### Repair/Claim Coding

|                 |       |
|-----------------|-------|
| Causal Part:    | 7Z369 |
| Condition Code: | 04    |

#### Service Procedure

1. Reprogram the TCM using the latest version of the appropriate Ford diagnostic scan tool.

**NOTE:** Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

2. Perform the TCM adaptive learning procedure in the Workshop Manual, Section 307-01.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or

provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.