

SSM 49267: 2019-2020 Edge/Nautilus - Power Liftgate Inoperative With DTC B144F

Some 2019-2020 Edge/Nautilus vehicles may exhibit an inoperative power liftgate with diagnostic trouble code (DTC) B144F:79 stored in the rear gate trunk module (RGTM). This may be due to the calibration of the RGTM. To resolve the concern, reprogram the RGTM using the latest software level of the appropriate Ford diagnostic scan tool. For claiming use causal part number 14B291 and Section 10 of the Service Labor Time Standards (SLTS) Manual. Do not replace the power strut unless DTC B144F remains after reprogramming the RGTM.

Vehicles:

2019-2020 Edge (CD539N) (DQ)
2019-2020 MKX/Nautilus (D9)

Symptom Code:

B144F

Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Driver Aides & Information				2****
Driver Aides & Information	Warning Indicators/Messages/Chimes			227***
Driver Aides & Information	Warning Indicators/Messages/Chimes			2270**
Driver Aides & Information	Warning Indicators/Messages/Chimes			227000
Driver Aides & Information	Warning Indicators/Messages/Chimes	Body Closure Ajar		227C**
Driver Aides & Information	Warning Indicators/Messages/Chimes	Body Closure Ajar		227C00
Driver Aides & Information	Warning Indicators/Messages/Chimes	Body Closure Ajar	Flashes	227C30
Driver Aides & Information	Warning Indicators/Messages/Chimes	Body Closure Ajar	Inoperative	227C38
Driver Aides & Information	Warning Indicators/Messages/Chimes	Body Closure Ajar	Stays On	227C68
Fit/Finish/Body				3****
Fit/Finish/Body	Body Panels			331***
Fit/Finish/Body	Body Panels	Liftgate/Hatch		3318**
Fit/Finish/Body	Body Panels	Liftgate/Hatch	Alignment	331801
Fit/Finish/Body	Body Panels	Liftgate/Hatch	Difficult to Close	331815
Fit/Finish/Body	Body Panels	Liftgate/Hatch	Difficult to Open	331822
Fit/Finish/Body	Body Panels	Liftgate/Hatch	Power Control	331861
Fit/Finish/Body	Body Panels	Liftgate/Hatch	Power Function	331862
Safe & Secure				8****
Safe & Secure	Latches/Locks			881***
Safe & Secure	Latches/Locks			8810**
Safe & Secure	Latches/Locks			881000
Safe & Secure	Latches/Locks	Trunk/Hatch		8813**
Safe & Secure	Latches/Locks	Trunk/Hatch		881300
Safe & Secure	Latches/Locks	Trunk/Hatch	Appearance	881303
Safe & Secure	Latches/Locks	Trunk/Hatch	Difficult to Close	881315
Safe & Secure	Latches/Locks	Trunk/Hatch	Difficult to Open	881322
Safe & Secure	Latches/Locks	Trunk/Hatch	Loose/Attachment	881342
Safe & Secure	Latches/Locks	Trunk/Hatch	Manual Function	881345
Safe & Secure	Latches/Locks	Trunk/Hatch	Power Function	881362
Safe & Secure	Latches/Locks	Trunk/Hatch	Sticks/Binds	881371

Safe & Secure	Latches/Locks	Tailgate		8814**
Safe & Secure	Latches/Locks	Tailgate		881400
Safe & Secure	Latches/Locks	Tailgate	Appearance	881403
Safe & Secure	Latches/Locks	Tailgate	Difficult to Open	881422
Safe & Secure	Latches/Locks	Tailgate	Loose/Attachment	881442
Safe & Secure	Latches/Locks	Tailgate	Manual Function	881445
Safe & Secure	Latches/Locks	Tailgate	Sticks/Binds	881471
Safe & Secure	Latches/Locks	Storage Compartment		8816**
Safe & Secure	Latches/Locks	Storage Compartment		881600
Safe & Secure	Latches/Locks	Storage Compartment	Difficult to Close	881615
Safe & Secure	Latches/Locks	Storage Compartment	Difficult to Open	881622
Safe & Secure	Latches/Locks	Storage Compartment	Loose/Attachment	881642
Safe & Secure	Latches/Locks	Storage Compartment	Manual Function	881645
Safe & Secure	Latches/Locks	Storage Compartment	Sticks/Binds	881671
Safe & Secure	Latches/Locks	Not Listed		881Z**
Safe & Secure	Latches/Locks	Not Listed		881Z00
Safe & Secure	Handle/Lever			88C***
Safe & Secure	Handle/Lever	Liftgate/Hatch		88C2**
Safe & Secure	Handle/Lever	Liftgate/Hatch		88C200
Safe & Secure	Handle/Lever	Liftgate/Hatch	Appearance	88C203
Safe & Secure	Handle/Lever	Liftgate/Hatch	Difficult to Close	88C215
Safe & Secure	Handle/Lever	Liftgate/Hatch	Difficult to Open	88C222
Safe & Secure	Handle/Lever	Liftgate/Hatch	Loose/Attachment	88C242
Safe & Secure	Handle/Lever	Liftgate/Hatch	Sticks/Binds	88C271