

Technical Service Bulletin

66 Exterior black optic trim discoloration

66 20 67 2060333/2 October 16, 2020. Supersedes Technical Service Bulletin Group 66 number 20-66 dated August 4, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2018 - 2020	All	Black Optic

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Additional failure description) Revised <i>Service</i> (Additional failure description)
1	08/04/2020	Initial publication

Customer states:

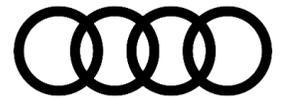
- The exterior trim on a vehicle with black optic package is discolored. It appears to take on a red or purple hue and, in some cases, may take on a grey or metallic appearance.

Technical Background

The ultraviolet radiation resistance in the trim coating was found to be insufficient.

Production Solution

Improved trim coating is implemented into production.



Technical Service Bulletin

Service

1. Figures 1 - 3 depict the discoloration.



Figure 1. The black optic trim takes on a red, purple, grey or metallic hue.



Figure 2. An additional example of the trim discoloration.



Technical Service Bulletin

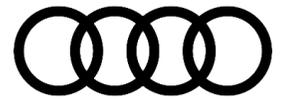


Figure 3. Discolored black optic trim around rear side window.

2. Should the symptom described in this TSB present as described, then replace the affected trim. Any other symptom on a black optic trim piece or an issue with a non-black optic trim piece may require AASM authorization as specified in the Warranty Policies and Procedures.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 6 Months/6,000 Miles.• 1AM over 6 Months/6,000 Miles .• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6663		
Damage Code:	0031		
Labor Operations:	Replace black optic trim piece.	Use the appropriate labor operation that	See SRT with associated operations



Technical Service Bulletin

		corresponds with the affected trim being replaced.	
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2060333/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
Use the appropriate part number for the trim piece affected using the VIN identification in ETKA.		

Additional Information

All parts and service references provided in this TSB (2060333) are subject to change and/or removal.

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