

INTEROFFICE MEMORANDUM

Original Publication Date: September 08, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support**CUSTOMER SUPPORT PROGRAM 20TE07****Certain 2012–2014 Model Year Prius V
Coverage for Brake Booster and Brake Booster Pump Assemblies**

Specific information for Region support is provided below.

Condition

This Customer Support Program provides coverage as it applies to Brake Booster and Brake Booster Pump Assemblies. The specific condition covered by this program is related to certain internal malfunctions of the Brake Booster Assembly.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on September 08, 2020.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.