

From: **QC_DoNotReply** QC_DoNotReply@toyota.com 
Subject: Special Service Campaign 20TC03 - Certain 2019 Model Year Yaris Sedan - Engine Control Module Reprogram (dealer)
Date: September 3, 2020 at 10:07 AM
To:



In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on:

- **Certain 2019 model year Yaris Sedan**

Condition:

The engine control module in the involved vehicles inadvertently contains software intended for vehicles with a different engine configuration. As a result, the engine control module is unable to clear certain diagnostic trouble codes and may result in a vehicle not passing state emission testing/smog checks.

Remedy:

Any authorized Toyota dealer will reprogram the Engine Control Module (ECM) software **FREE OF CHARGE**.

Covered Vehicles:

There are approximately 27,300 vehicles covered by this Special Service Campaign. Approximately 6,000 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

Model Name	Model Year	Production Period
Yaris Sedan	2019	Early August 2018 – Late July 2019

Please reference the attachments for additional details.

Please do not reply to this email, this email was sent from a non-monitored account. If you need to contact us, please email quality_compliance@toyota.com.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA
Quality | Quality Compliance Department



20TC03 -
Remed....20.pdf



20TC03 - TI -
Yaris -...nal.pdf