

INTEROFFICE MEMORANDUM

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To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 20TC03 *(Remedy)*

**Certain 2019 Model Year Yaris Sedan
Engine Control Module Reprogram**

Specific information for Region support is provided below.

Condition

The engine control module in the involved vehicles inadvertently contains software intended for vehicles with a different engine configuration. As a result, the engine control module is unable to clear certain diagnostic trouble codes and may result in a vehicle not passing state emission testing/smog checks.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on September 3, 2020

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.