

No Sound, Intermittent Loud Popping Noise, and/or Static Noise – JBL Amplifier

Service Category Audio/Visual/Telematics

Section Audio/Video

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2020	Camry, Camry HV, Highlander, Highlander HV, RAV4, RAV4 HV, Sequoia, Sienna, Tacoma, Tundra	

Introduction

Some 2020 model year Toyota vehicles equipped with JBL amplifiers may exhibit no sound in all modes, an intermittent loud popping noise, and/or static noise coming from the speakers. Updated amplifiers are available through the exchange program to address this condition. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Camry	TMMK	2WD	4T1KZ1AK#LU041816 4T1FZ1AK#LU041792 4T1K61AK#LU367767 4T1K61AK#LU953904 4T1F11AK#LU367843 4T1F11AK#LU954004
		4WD	4T1F11BK#LU002446 4T1K61BK#LU002456
Camry HV	TMMI	2WD	4T1F31AK#LU533949 4T1F31AK#LU014496
Highlander			4WD

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Production Change Information (continued)

MODEL	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Highlander HV	TMMI	2WD	5TD*A*AH#LS002127 5TD*A*AH#LS500705
		AWD	5TD*B*CH#LS007035 5TD*B*CH#LS503052
RAV4	TMMC	FWD	2T3Y1RFV#LW082599 2T3C1RFV#LW082667 2T3W1RFV#LC065948
		AWD	2T3N1RFV#LW115875 2T3P1RFV#LW115984 2T3N1RFV#LC110313 2T3A1RFV#LC110285 2T3J1RFV#LC110067
RAV4 HV	TMMK	AWD HV	2T3DWRV#LW087111 2T3RWRV#LW087099
			4T3EWRV#LU004083 4T3DWRV#LU004100
Sequoia	TMMI	2WD	5TD*Y5G1#LS074814
		4WD	5TD**5G1#LS179054
Sienna		2WD	5TD*Z3DC#LS074918
		4WD	5TD*Z3DC#LS248711
Tacoma	TMMBC	2WD	3TMAZ5CN#LM135960 3TMBZ5DN#LM026478 3TMEZ5CN#LM135988
		4WD	3TMCZ5AN#LM351435 3TMGZ5AN#LM351390 3TMDZ5BN#LM093962
Tundra	TMMTX	2WD	5TFFY5F1#LX267292 5TFGY5F1#LX267304
		4WD	5TFAY5F1#LX928701 5TFHY5F1#LX928753 5TFDY5F1#LX928707

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Warranty Information

OP CODE	DESCRIPTION	TIME	MODEL	OFP	T1	T2
860601	R & R Stereo Component Amplifier Assembly	0.5	Camry, Camry HV	86280-06171	87	74
		0.3	Highlander, Highlander HV	86280-0E160		
		0.7	RAV4, RAV4 HV	86280-0R060		
		0.4	Sequoia	86280-0C220		
		0.3	Sienna	86280-08050		
		0.5	Tacoma	86280-04080		
		0.4	Tundra	86280-0C230		

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

MODEL	PART NUMBER	PART NAME	QTY
Camry, Camry HV	86280-06171	Stereo Component Amplifier Assembly*	1
Highlander, Highlander HV	86280-0E160		
RAV4, RAV4 HV	86280-0R060		
Sequoia	86280-0C220		
Sienna	86280-08050		
Tacoma	86280-04080		
Tundra	86280-0C230		

*Obtain the amplifier assembly through the Manufacturer Exchange Center with the exception of new in-stock vehicles with 799 miles or less that have NOT been placed in service or retail delivery record.

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Repair Procedure

1. Confirm the vehicle exhibits no sound in all modes, an intermittent loud popping noise, and/or static noise coming from the speakers.

Does the vehicle exhibit ANY of the conditions mentioned above?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Remove the stereo component amplifier assembly.

Refer to TIS, applicable model and model year Repair Manual:

- 2020 Camry:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Camry HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Highlander:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Highlander HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 RAV4:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 RAV4 HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Sequoia:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Sienna:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Tacoma:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”
- 2020 Tundra:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Removal](#)”

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Repair Procedure (continued)

3. Install the NEW or remanufactured stereo component amplifier assembly.
Refer to TIS, applicable model and model year Repair Manual:
 - 2020 Camry:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Camry HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Highlander:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Highlander HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 RAV4:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 RAV4 HV:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Sequoia:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Sienna:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Tacoma:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”
 - 2020 Tundra:
Audio/Visual/Telematics – Audio/Video – “Audio / Video: Stereo Component Amplifier: [Installation](#)”

4. Confirm normal stereo component amplifier operation.