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|---|---------------------------------|----------------------|
| Subject<br><b>Front Brake Squeal Noise</b>          |                                 | Market<br><b>USA</b> |
| Service Category<br><b>Brake</b>                    | Section<br><b>Brake (front)</b> |                      |
| Applicability<br><b>2019-2020 RAV4, RAV4 HV NAP</b> |                                 |                      |

**APPLICABLE VEHICLES**

|           |      |           |         |
|-----------|------|-----------|---------|
| 2019-2020 | RAV4 | 2019-2020 | RAV4 HV |
|-----------|------|-----------|---------|

**CONDITION**

Some 2019-2020 model year RAV4 and RAV4 HV vehicles may exhibit a front brake squeal/squeak noise when braking at low speeds.

**RECOMMENDATIONS**

Confirm a squeak/squeal noise is coming from the front of the vehicle and not the rear.

If a squeal noise is coming from the front of the vehicle, verify that the vehicle meets ALL the following criteria:

- 1) Mileage under 15,000 miles
- 2) First 3 digits of VIN are "2T3" OR "4T3"
- 3) Vehicle has not had previous front brake repairs performed

If the vehicle meets the above 3 criteria, proceed to the next step. If the vehicle DOES NOT meet the above 3 criteria, proceed to diagnose the vehicle using the applicable repair manual.

Please create a TAS case and include a video of the squeak noise.

TAS will provide further instruction.

If it is a Sunday or holiday, continue with diagnosis and repair, save all parts and details (including pictures), and contact TAS at the next available opportunity.

**LINK REFERENCES**

This Tech Tip does not contain any link references