



Service Bulletin


Bulletin No.: 20-NA-194

Date: September, 2020


TECHNICAL

Subject: Hard Tri-Fold Tonneau Cover Water Leaks at the Front Corners of the Pickup Box

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All
	Silverado 1500 (New Model - 12th VIN Digit = 7)						
	Silverado 1500	2020	2020				
	Silverado 2500HD/3500HD						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2020				
	Sierra 2500HD/3500HD						

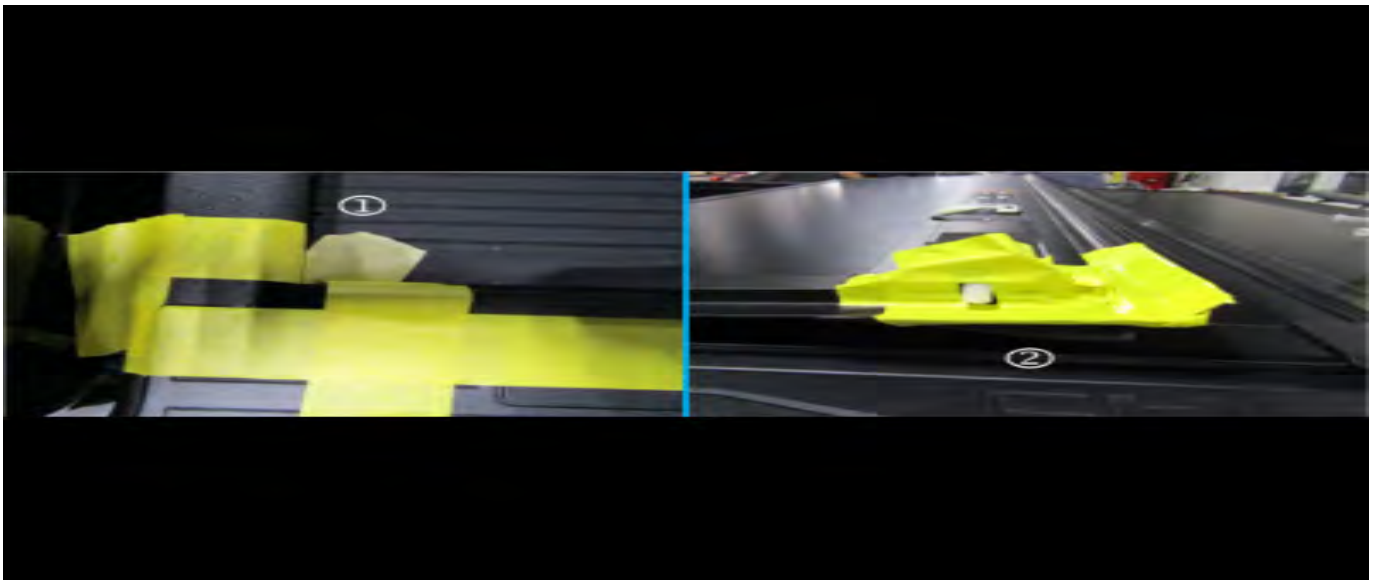
Involved Region or Country	North America, Middle East, Israel, Palestine, Chile, Paraguay and Thailand
Additional Options (RPOs)	
Condition	Some customers may comment that for vehicles with the Hard Tri-Fold tonneau cover installed, they are seeing water leaks at front corners of the pickup box.
Cause	

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	 <p data-bbox="1419 739 1484 758">5651957</p> <p data-bbox="539 768 1406 821">Note: Several examples of these cavity openings are shown at the arrow heads, in graphics above.</p> <p data-bbox="539 833 1463 886">The cause of the condition may be that the side rail seals do not completely close out the front corners of the pickup box and may allow water to enter through an opening.</p>
<p data-bbox="131 936 253 961">Correction</p>	<p data-bbox="539 894 1422 947">Important: All tonneau covers are water resistant, however are not water proof. The pickup box is a wet environment and does NOT seal the endgate to the box.</p> <p data-bbox="539 951 1468 1003">After verifying the condition, follow the steps in the Service Procedure below, to close out these openings with expandable foam.</p>

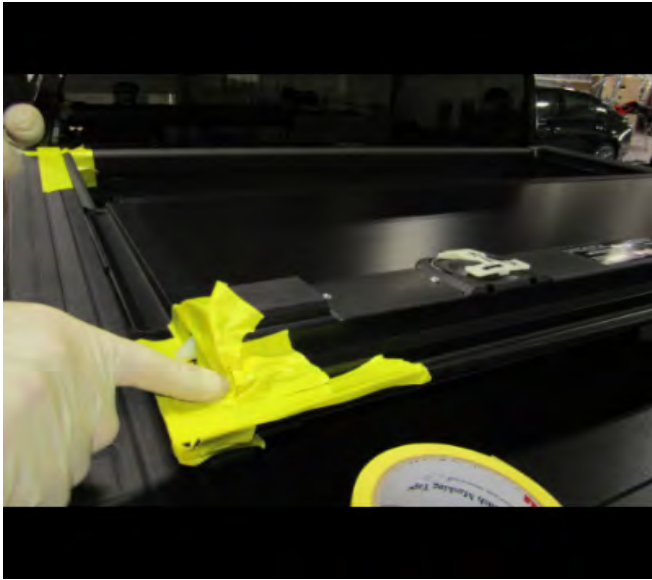
Service Procedure

1. Open the front panel of the tonneau cover.



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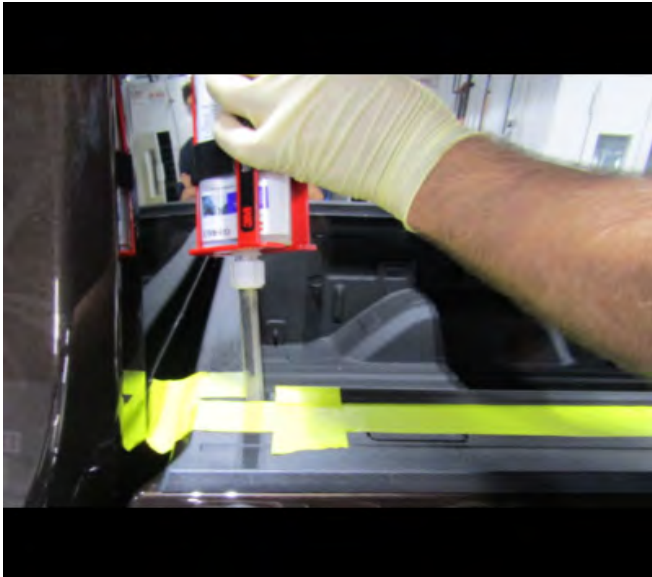
2. Starting on either side, tape off the front corner rail section of the pickup box (1) and the front corner of the cover panel (2).



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Note: Do NOT apply the lubricant to the tape applied to the corner of the pickup box. Only apply the lubricant to the tape on the front cover. The lubricant will allow the foam to expand and form to the shape of the cover panel, without sticking to the tape.

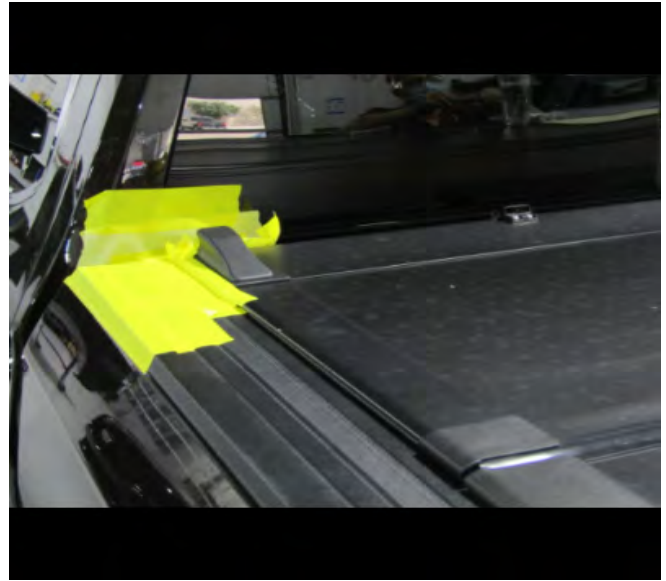
3. Apply GM Super Lube, P/N 12371287 (In Canada, use 10953437), or equivalent lubricant, to the taped surfaces on the corner of the cover panel.



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Important: The foam expansion starts within 10 seconds of application and the front tonneau panel needs to be closed BEFORE expansion of the foam. So, assure that there is nothing that will inhibit closure of the front tonneau panel, and be prepared to close the front immediately after installing the flexible foam.

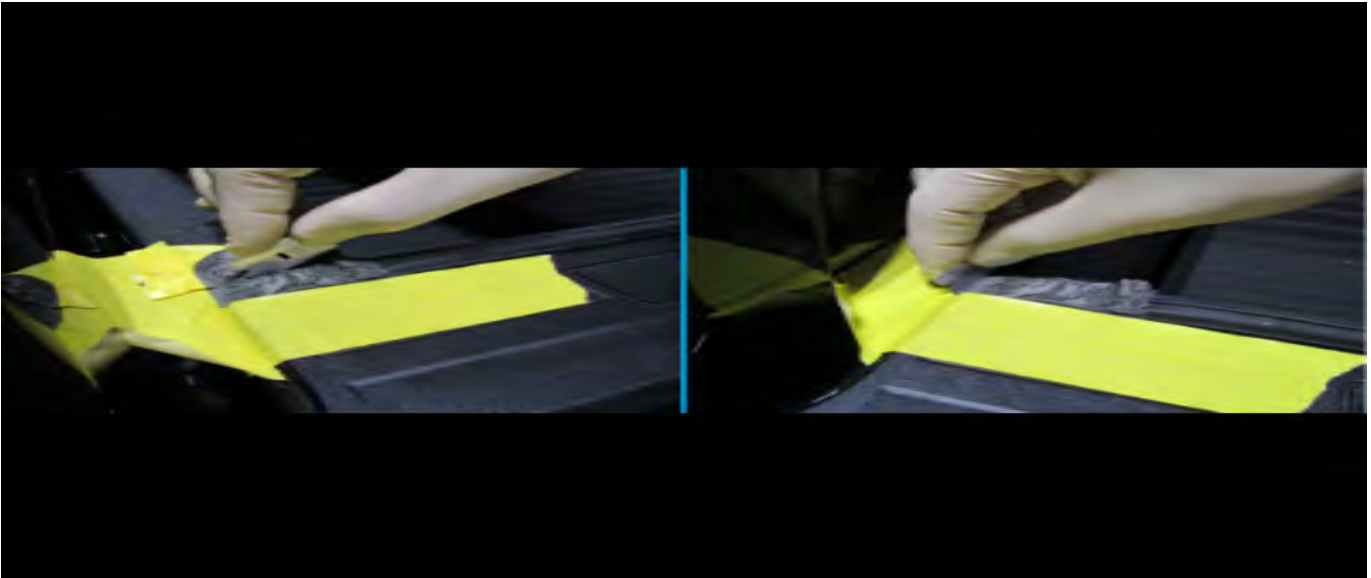
4. Apply 3M™ Flexible Foam P/N 08463, or equivalent, into the cavity opening on the pickup box.



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Important: Do NOT press and hold down cover, but still keep cover closed during the foam curing process.

5. Immediately, gently close, and latch the front panel of the tonneau cover into its normal closed position. Let sit for 2 minutes to allow for foam expansion and cure.
6. Let the foam cure per the Manufacturer's recommendations.



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7. Once cured, open the front tonneau panel. With a razor blade, or suitable tool, trim the excess foam along the tape edges, as a guide.



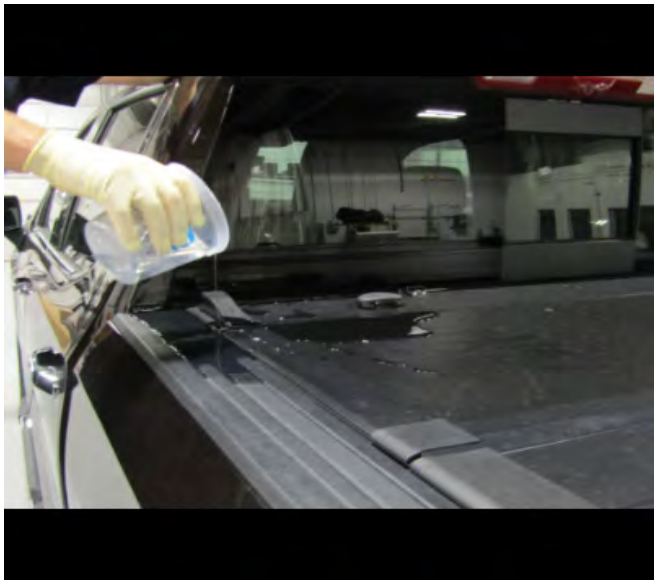
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8. Remove the tape.



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9. Inspect the front tonneau panel for proper closing and latching.
10. Repeat steps #1–9 on the opposite side.



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- Water test both sides to assure any significant water leak has been eliminated.

Parts Information

3M® products are available through your local 3M® distributor. Information about 3M® product retailers in your area may be obtained at 1-866-364-3577 or at <http://3mcollision.com/>.

* We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Causal Part	Description	Part Number	Material Allowance
N/A	3M™ Flexible Foam*	08463**	\$25.00 (US) \$36.35 (Canada)

**There is enough material to complete this repair on several tonneau covers. Store the remaining material for future use.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0588578*	Apply Expandable Foam to Hard Tri-Fold Tonneau Cover Front Corners	0.5 hr.

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released September 18, 2020

