



Service Bulletin

Bulletin No.: 19-NA-275

Date: October, 2020

TECHNICAL

Subject: Moan Type Noise Heard During Low Speed Maneuvers

This bulletin replaces PIC6377A. Please discard all copies of PIC6377.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6-V	2019	2020	—	—	4.2L (RPO LTA)	—

Involved Region or Country	North America, Middle East
Additional Options (RPOs)	Equipped with BRAKE LINING-PERFORMANCE DRIVING (RPO JE2)
Condition	Some customers may comment on a moan type noise being heard during low speeds maneuvers. Note: This noise is most likely to be heard during light brake pedal pressure and/or releasing the brake pedal.
Cause	This condition may be caused by the high performance track-capable brake lining generating high brake torque during a brake event.
Correction	If the noise concern on the vehicle matches the sound in the audio file shown above, replace the upper control arms. Refer to <i>Upper Control Arm Replacement</i> in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	UPPER CONTROL ARM DRIVER SIDE	84836699	1
	UPPER CONTROL ARM PASSENGER SIDE	84836698	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8033030	Upper Control Arm Replacement	Use Published Labor Operation Time

Version	1
Modified	Released September 29, 2020

Additional SI Keywords: PIC6377, PIC6377A

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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