



NUMBER: 22-001-20

GROUP: 22 - Tires and Wheels

DATE: September 12, 2020

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This Technical Service Bulletin has also been released as a Rapid Response Transmittal (RRT) 20-056, date of issue September 12, 2020. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RRT will expire 18 months after the date of issue.

SUBJECT:

Incorrect Wheels Installed

OVERVIEW:

This bulletin involves replacing all four wheels to the correct wheel options ordered if required.

MODELS:

2020 (LA) Dodge Challenger

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or before July 09, 2020 (MDH 0709XX) equipped with 50th Anniversary Edition Package (Sales Code AFT) and Dynamics Package (Sales Code ACN) and Customer Preferred Package (Sales Code 2DT).

SYMPTOM/CONDITION:

The customer may notice:

- The vehicle has the incorrect wheels on it.

NOTE: FCA will contact each customer for the RRT and inquire their wheel preference. For the customers who are satisfied and want to retain possession of their current wheels, FCA will remove them from the RRT population from VIP. For the customers that are dissatisfied and want their wheels replaced, FCA will schedule an appointment at the customers local dealership during the initial phone call. The dealership will then be contacted by FCA and finalize the appointment time and notify them to order the correct wheels

DIAGNOSIS:

Vehicles were released with incorrect wheels (Fig. 1) .



Fig. 1
Correct and Incorrect Wheels

- 1 - Correct Wheel
2 - Incorrect Wheel

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

PARTS REQUIRED:

Qty.	Part No.	Description
4	04755462AA	Wheels, 20x9.5 Gold School
4	68058766AA	Caps, Wheel Center
4	7AZ10VMCAA	Valve Stem Hardware Kit

REPAIR PROCEDURE:

1. Remove tires from the vehicle. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Removal/ Installation.
2. Remove tires and Tire Pressure Monitoring (TPM) sensors from all four wheels. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Tire Pressure Monitoring / Sensor, Tire Pressure Monitoring (TPM) / Removal.
3. Install the tires and TPM sensors onto the new wheels. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Tire Pressure Monitoring / Sensor, Tire Pressure Monitoring (TPM) / Installation.

4. Balance the original tires to the new wheels. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 22 - Tires and Wheels / Standard Procedure / Tire and Wheel Balance.
5. Add sales code WPV to the vehicle list. Go to DealerCONNECT > Service > Warranty Administration > Vehicle Option Update.
6. Using wiTECH, perform BCM configuration. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
7. The black wheels must be destroyed by drilling quarter inch hole into the wheels.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
22-40-01-9H	Wheel - Replace 4 Wheel Assemblies, Add Sales Code WPV and Perform BCM Configuration (0 - Introduction)	4 - Chassis	1.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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