

STAR ONLINE PUBLICATION

Case Number: S2008000150

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Symptom/Vehicle Issue: No Crank, No Start, Multiple DTC's For Loss Of Communication Or Ignition Circuit Open Setting In Multiple Modules

Customer Complaint/ Technician Observation: Owner complains that at times the vehicle is not starting. Technician has observed the same with multiple DTC's that may have set stored for a combination of Ignition circuit open or loss of module communications.

Repair Procedure: Inspect all the grounds on the passenger side starting at G909A, G909B, and G909C. Clean and secure connections as needed, "no parts required". If no change in the condition continue on with normal diagnostics Fig 1, 2, 3.

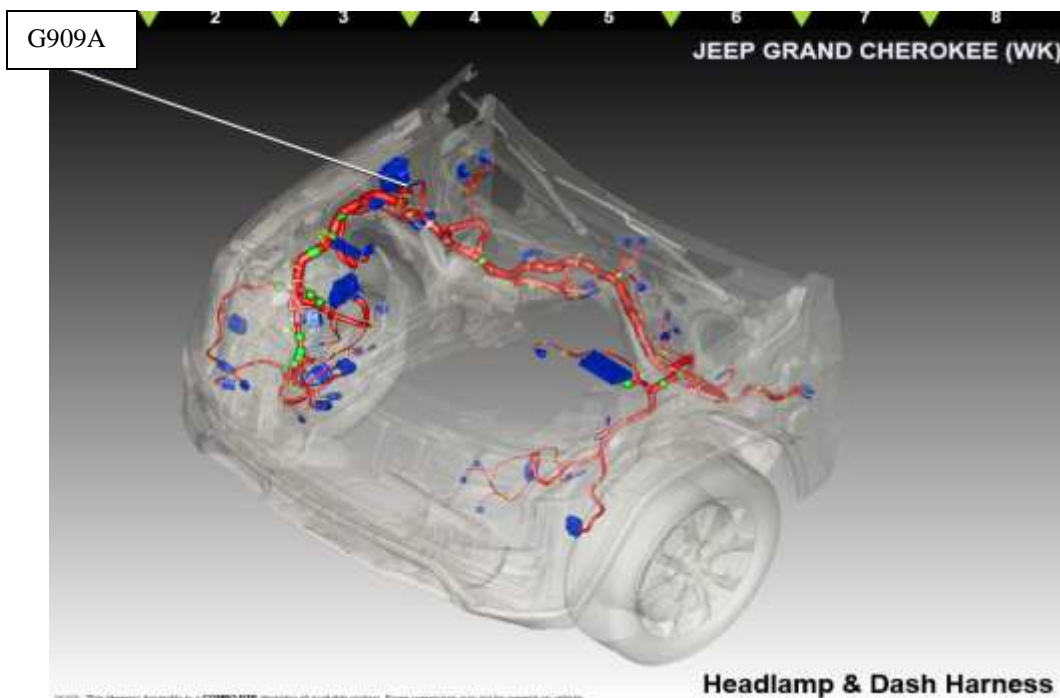


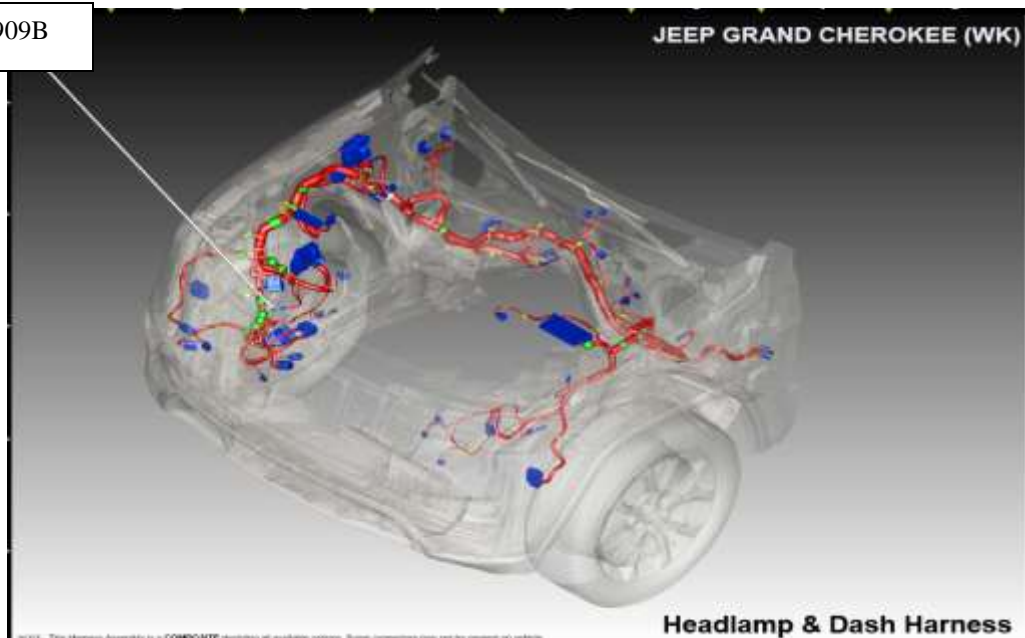
Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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G909B



G909C

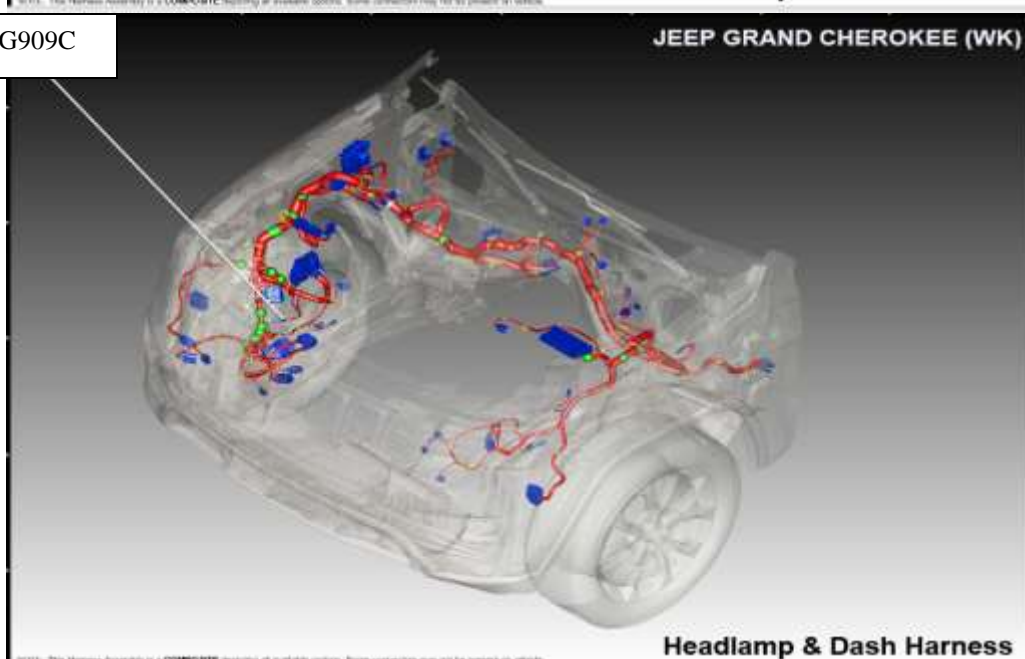


Fig 2

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Fig 3, example G909A.

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