

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Trunk Latch Cover Missing Snap Clip Fasteners

Discussion: New delivery vehicles need the trunk latch cover installed as part of PDI prep. If the latch cover is missing the snap fasteners, check the spare parts bag in the vehicle for the white snap clips. If the parts bag does not contain the snaps only then order a replacement trunk latch cover. Most vehicles will not need the cover replaced as the snap clip fasteners will be in the parts bag in the vehicle.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found