

## STAR ONLINE PUBLICATION

**Case Number:** S2008000146

**Release Date:** 09/22/2020

**Symptom/Vehicle Issue:** AC Does Not Blow Cold

**Customer Complaint/ Technician Observation:** The owner complains the air conditioning is not cooling off the vehicle. Technician observed DTC B11FE-13 - VARIABLE AC COMPRESSOR CONTROL-CIRCUIT OPEN as stored or active.

**Repair Procedure:** Inspect the C27 circuit from the HVAC control to the AC compressor solenoid starting at connector XY200A, XY302A, XY350A looking for any loose or pushed out terminals Fig 1, 2, 3.

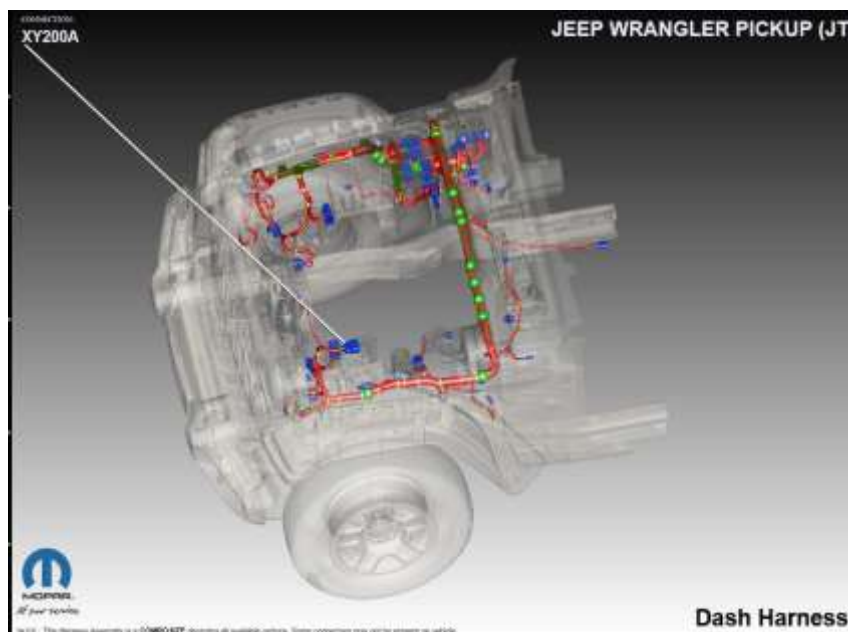


Fig 1, XY200A – 34 way Black connector

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

## STAR ONLINE PUBLICATION



XY302A – 34 way Grey connector

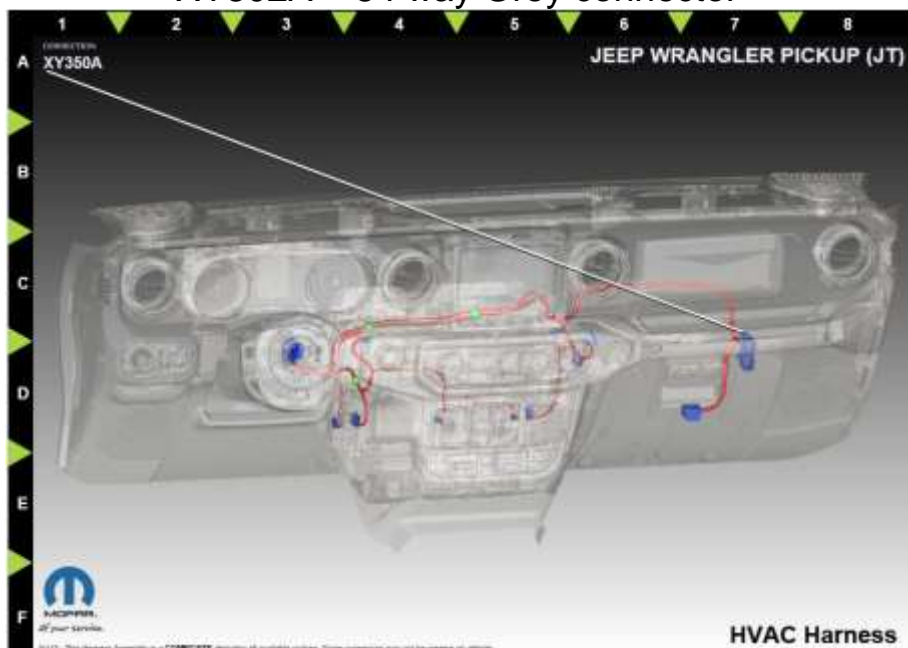


Fig 2, XY350A – 19 way Black connector

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