

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Clunk Noise From Rear Suspension

Discussion: As part of a under car inspection with a noise complaint also inspect the rear strut mounts for proper torque and condition. Below are images showing the strut mount in ok condition and rubber bushing failure. Replace any separated or failed strut mounts.



OK condition

Not OK. Bushing separated

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found