

On-car analysis list from October 14th, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta GLI	19-20	2.0T (DKFA)	All	Fuel Line Rattle	Customer states rattle noise from under vehicle (Must confirm fuel lines are source of noise)
	Tiguan LWB	19	All	All	MIL-on P0463 P2068	Customer states MIL-on (Must have P0463 P2068 in the ECM) (4Motion vehicles only)
	Atlas, Atlas Cross Sport	19-21	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak (leaking from cylinder head valve cover ONLY) (untouched vehicles)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0556	Customer states MIL-on (Must have P0556 in the ECM)
	Tiguan	20	2.0T (DGUA)	All	MIL-on P11**	Customer states MIL-on (Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/ P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM) (Untouched vehicles)
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken)
Chassis	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise (Untouched vehicles)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
	Atlas, Atlas Cross Sport	19-21	All	All	Seat Memory Inoperative	Customer states seat memory inoperative (Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36)) (untouched vehicles)
	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked (untouched vehicles) (CANNOT have outside influence) (Fill out attachment in VTA)