Attention: Parts Manager Inventory

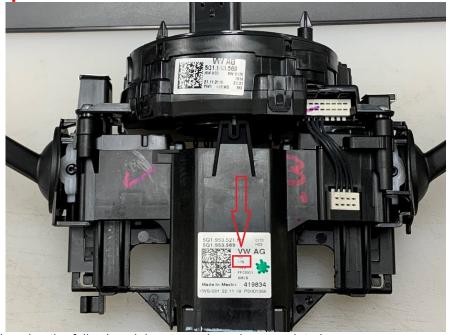
October 8th, 2020

Special Notice SM 03-2020 VWGoA:

- 5Q1-953-521-M -IGI (Switch)
- 5Q1-953-521-M -IGI

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, <u>no later than 10/29/2020</u>.

Return all parts prior to generation 17S. Example of an acceptable part below.



Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.