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From	Campaign Group, Parts Operations
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Subject	Parts Availability for Service Bulletins 20-050 and 20-060
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On September 23rd, 2020 American Honda announced that part number 39530-THR-A23 related to Service Bulletins 20-050 “Noncompliance Recall: 2019 - 20 Odyssey Rearview Camera” and 20-060 “Product Update: 2018 Odyssey Rearview Camera” was available via open ordering. Because of the limited supply of parts, dealers were asked to order only the parts that were immediately needed, allowing for the most amount of repairs possible.

Since parts became available for ordering some dealers have ordered many more parts than were immediately needed that caused shortage of parts for other dealers and ultimately resulted in delayed customer repairs.

Effective immediately, part number 39530-THR-A23 is no longer available for open order and any pending back orders to your dealership have been canceled. To ensure equitable distribution to all dealers, American Honda will reestablish automatic allocations. These allocations will be based on dealer need, taking into account: dealer eResponsibility report, number of repairs completed, as well as cameras in dealer inventory. Based on this criteria, dealers may or may not receive parts with each allocation.

American Honda has been continuously working with our supplier to increase capacity and improve part availability for customer repairs. However, based on current conditions, we expect limited part availability for some time and the auto allocations will continue until further notice. Another announcement will be made when dealer ordering will resume.

Thank you for your continued support and patience as we all work diligently to take care of our customers.

If you have any questions, please contact your DPSM.

Thank you,

American Honda Motor Co., Inc.

NG/ms