

10/13/2020
CAL FTL 60-003

**Subject: New Cascadia Cummins ISX12N
Natural Gas Cab Mount Heat Shield Installa-
tion**

**Models Affected: Freightliner New Cascadia model years 2018
through 2020 built from February 1, 2018 through November 1,
2020.**

Our records indicate that you are the owner of certain vehicles, and therefore Daimler Trucks North America (DTNA) has decided to share the following information with you.

Please see the attached communication in this email. We hope you find this information helpful.

10/13/2020
CAL FTL 60-003

Work Instructions

Subject: New Cascadia Cummins ISX12N Natural Gas Cab Mount Heat Shield Installation

Models Affected: Freightliner New Cascadia model years 2018 through 2020 built from February 1, 2018 through November 1, 2020.

New Cascadia Cab Mount Heat Shield Installation

1. Park the vehicle on a level surface, shut down the engine, and set the parking brake. Chock the tires.
2. Disconnect the batteries.
3. Remove the two lower inboard fasteners near the passenger side cab mount that attach the front wall to the cab floor reinforcement rail.
4. Insert the lower bolt and washer on the new heat shield, then position the spacer between the heat shield and the front wall and thread the lower bolt to attach the heat shield. See [Fig. 1](#).

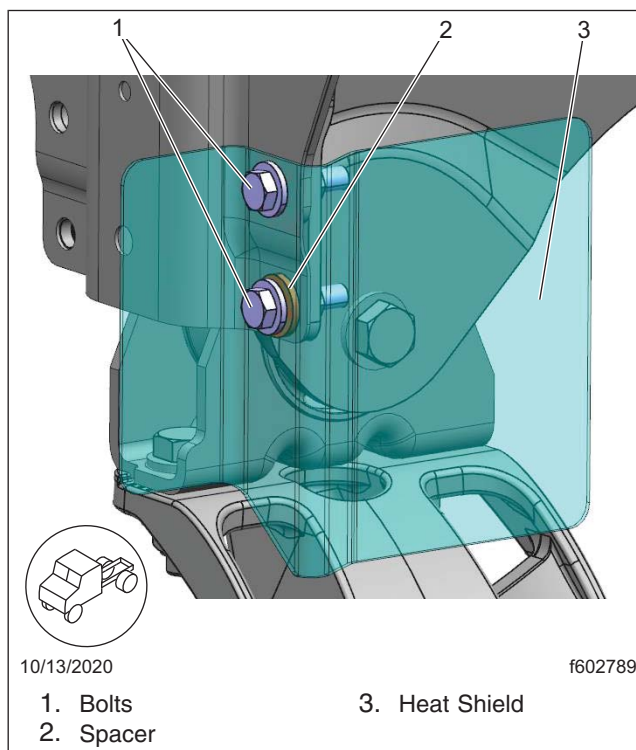


Fig. 1, New Cascadia Heat Shield Installation

5. Position the heat shield so it is flat against the front wall and not contacting any surrounding cab or frame components then install the upper bolt and washer.
6. Torque the front wall bolts to 34 lbf-ft (46 N-m).
7. Connect the batteries.