



SIB 51 24 20

SERVICE ACTION: RENEW INTERIOR MIRROR HOLDER

2020-09-11

MODEL

E-Series	Model Description	Production Date
I01	i3	July 8, 2020-August 6, 2020

SITUATION

The bonding of the interior mirror holder was not performed correctly.

CAUSE

Incorrect bonding during production.

CORRECTION

Inspect and replace the mirror holder if necessary.

Note: Parts are not yet available for vehicles which fail the inspection.

PROCEDURE

1. Remove the interior mirror following repair instructions **REP 51 16 063** “**Removing and installing/replacing interior rearview mirror**”.

Check whether the mirror base is marked with a white dot as shown below:



2. Is the white dot present?

Yes: No further correction required. The mirror holder was correctly installed. Reassemble vehicle.

No: The vehicle will require additional repair. This bulletin will be updated when repair parts are available.

PARTS INFORMATION

Parts information will be added when available.

WARRANTY INFORMATION

Reimbursement for this Service Action (**Inspection, no repair necessary only**) will be via normal claim entry utilizing the applicable work package information below that applies:

Defect Code:	0051080500	I01 Replace interior mirror holder
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 69 895	Removing and installing the interior mirror and checking (OK, no repair is necessary)	3 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 69 342	Removing and installing the interior mirror and checking (OK, no repair is necessary)	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 24 20 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Parts Department