



Preliminary Information

PIT5720A Drone, Hum, or Pulsing Type Noise While Driving at Times

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018 - 2021	All	All	All	All
Cadillac	XT5	2017 - 2021	All	All	All	All
Cadillac	XT6	2020 - 2021	All	All	All	All
Chevrolet	Blazer	2019 - 2021	All	All	All	All
Chevrolet	Traverse	2018 - 2021	All	All	All	All
GMC	Acadia	2017 - 2021	All	All	All	All
Holden	Acadia	2017 - 2021	All	All	All	All

Involved Region or Country	North America
Condition	A customer may come to the dealer with a complaint of a drone, hum or pulsing type noise while driving at times. On further examination it may be found that this occurs when the customer is driving with one or both of the rear windows down either partially or all the way or with one of the front windows down either partially or all the way.
Cause	The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a drone, hum or pulsing type noise when driving with one or both rear windows or only one front window down partially or fully.

Correction:

If this concern is occurring with one or both rear windows down the customer should be advised to open a front window or the sunroof (if equipped) to reduce the sound. If it is occurring with a front window down the customer should be advised to open the other front window or a rear window or the sunroof (If equipped) to reduce the noise.

Additional SI Keywords

down, drive, driving, drone, droning, front, hum, humming, noise, pulse, pulsing, rear, window, windows

Version History

Version	2
Modified	11/14/2019 - Created on. 09/29/20- Updated model years per Jim Galovich



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