



Bulletin No.: PIC6382F
Published date: 09/17/2020

Preliminary Information

PIC6382F Front View Camera Module Part Restriction Has Ended Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement the Front View Camera Module used in the 2020 Cadillac CT4, and CT5 were on restriction through GM PQC. <u>Restriction has now ended.</u>
Cause	Root Cause Analysis

Important: [N202305180](#) is now published in regards to “Front Camera Module Reset and Loss of Communication” please review this document for noted concern.

General Motors PQC restriction of the Front View Camera module for the 2020 Cadillac CT4 and CT5 has ended. We would like to thank all dealers who participated in this restriction for their cooperation. The Front View Camera module can now be ordered through the regular GM CCA parts order process. Use the Vehicle Identification Number (VIN), and GM Electronic Service Parts Catalog to determine the correct part number to order.

Version History

Version	7
Modified	01/13/2020 - Created on. 03/12/2020 - Added CT4. 06/08/2020 - Added Part Numbers 06/09/2020 - Added Part Numbers 07/13/2020 - Removed part number 84888011 07/24/2020 - Removed 8488012, and 8488025 09/17/2020 - Modified to end parts restriction.

