

McLaren Senna – Software Platform 4.7 update

Bulletin type:	Service Campaign
Reference number:	SCB 15 M 004
Attention:	Retailer Service Managers and Retailer Technicians
Affected vehicles:	McLaren Senna
Situation:	A new software platform has been released
Procedure:	To action affected vehicles during next Retailer visit Please refer to the information outlined in this document to update the software of the necessary control modules
Date:	6 th February 2020

This Service Campaign Bulletin will cover:

1. Overview
2. Procedure
3. Warranty Information
4. Affected Vehicles
5. Re-programming Procedure

1. Overview

A new software platform (4.7) has now been released for the McLaren Senna as a Campaign.

This will resolve the customer complaint of 'Suspension Degrade' message coming on in the Instrument Cluster, following certain driving behaviour.

2. Procedure

To carry out the campaign, a software update is required to bring the vehicle up to the latest platform (4.7).

Please refer to the re-programming procedure in section 5 of this bulletin which contains the relevant work instructions and care points.

3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Senna – Software Platform 4.7 update	0.9 hours

4. Affected Vehicles

Your Regional Aftersales Manager will contact you with a list of affected vehicles.

5. Re-programming Procedure

Vehicle preparation

1. Connect vehicle to battery charger
2. Connect the McLaren Diagnostic System (MDS) to the vehicle
3. Click 'Scan Now' to connect to the vehicle
4. Clear DTCs from the entire vehicle

Vehicle reprogramming procedure

5. Update Chassis Control Unit (CCU) as per platform 4.6 release notes
6. Update ECM and SBC as per platform 4.7 release notes

Note: Refer to Knowledge Article "Ultimate Series P15 Current Software Platforms"

7. Ensure all remaining ECUs are updated to the latest available software level

Vehicle post reprogramming procedure

8. Install updated TPMS pressure map. Go to TPMS and select Sequences. Run 'TPMS Configuration Check'.
9. Scan the vehicle and clear all DTCs

End of process

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

The information contained in McLaren bulletins is for internal use only by McLaren Authorised Retailers and must not be published on external websites or social media forums etc.

Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

All bulletins (Information/Campaign/Recall) issued by McLaren Automotive Limited ("McLaren") are intended only for use by technicians who have attended McLaren technical training courses. McLaren trained technicians have the equipment, tools, safety instructions and the know how to perform the job properly and safely. McLaren bulletins are written to inform McLaren technicians of conditions that may occur on some McLaren vehicles, or to provide information that could assist diagnosing a McLaren vehicle. Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.