

Service Journal

TITLE:

Polestar 2, IEM Part Number 36011736 Delivery ProblemsREF NO:
SJ 1000585ISSUING DEPARTMENT:
Customer Service

CATEGORY:

SUBCATEGORY:

CAR MARKET:
United States and Canada

REVISIONS:

ISSUE DATE:
2020-09-04STATUS DATE:
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We currently have an issue delivering (IEM) Inverter ERAD (Electric Rear Axle Drive) Module part number 36011736.

To mitigate orders for parts you need to create a VOR order with #VIN in the Polestar Retailer Portal. See below.

This issue is present during approximately September 2020 or as long as this SJ is in effect.

Questions regarding VOR order or this SJ please create a Vehicle Report in the Polestar Retailer Portal and use function group 3233.



My Cases



Warranty Claim Authorization



Goodwill Claim Authori



Vehicle Reports



TMA Parts Packing List



TMA Parts Return Claim



Label Order Form



Owner's Manuals



Bulletins

