

# Technical Service Bulletin

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## 38 Oil is leaking from the transmission

38 20 19 2060563/2 October 7, 2020. Supersedes Technical Service Bulletin Group 38 number 20-18 dated September 11, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2021	All	09P Transmission

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (Updated labor operation)
1	09/11/2020	Initial publication

### Customer states:

- There is an oil leak coming from the vehicle.

### Workshop findings:

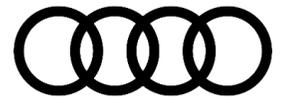
- A red-colored oil leak is confirmed from the transmission.

## Technical Background

An assembly error damaged the ATF cooler adaptor seals.

## Production Solution

Not applicable.



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## Service

If an oil leak has been identified from the transmission, check the following:

1. Check if the leak is coming from the ATF cooler adaptor. This can be missed as a leak source due to the location of the adaptor:
  - The ATF cooler adaptor is located on the top of the transmission housing near the mating surface of the bellhousing and the engine (Figure 1, Position 1).
  - If necessary to confirm the leak location, clean and remove all oil residue from the transmission and allow the surface to dry. Confirm the exact location of the leak by applying oil leak tracing powder to the suspected areas of the leak. Do not use oil dyes in any Audi transmission.

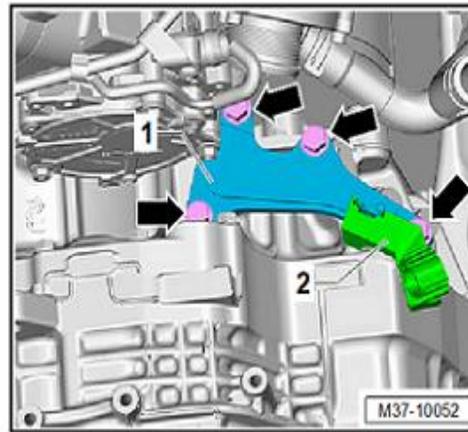
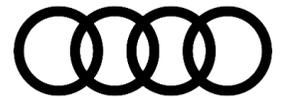


Figure 1. ATF cooler adaptor placement.

2. If the leak is not from the ATF cooler adaptor, this TSB does not apply and you should continue your diagnosis.
3. If the leak has been confirmed from the ATF cooler adaptor, replace the ATF cooler adaptor with seals per the repair manual, *Drivetrain >> 8-Speed Automatic Transmission 09P >> 37 Controls, Housing >> ATF Circuit >> ATF Cooler Adaptor, Removing and Installing*.
4. Pay special attention to the seals when installing the ATF cooler adaptor. The seals must be in the correct position as shown (Figure 2) or the leak will return.



Figure 2. ATF cooler adaptor example.



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5. Correct the level of the ATF per the repair manual.
6. Test drive after repair and confirm the leak is repaired.

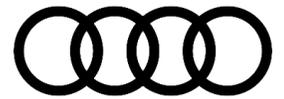
## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	3860		
<b>Damage Code:</b>	0050		
<b>Labor Operations:</b>	Remove and Replace ATF Adaptor	3860 1900	See SRT with associated operations
	Clean and Diagnose Leak	3860 1999	30 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB #2060563/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
G001900A1 (or equivalent)	Oil leak locating spray	Shop Supply



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09P321343A <b>Or</b> 09P321343C	Adaptor for oil cooler <b>(Order correct part number by VIN and production date of the vehicle)</b>	01
G055025A2	ATF	07 (MAX) (Max Fill is 7 liters. Typical fill after a leak is 3 liters)

## Additional Information

More information on this system can be found in the following resources:

- Elsa: Drivetrain >> 8-Speed Automatic Transmission 09P >> 37 Controls, Housing >> ATF Circuit >> ATF Cooler Adaptor, Removing and Installing.

All parts and service references provided in this TSB (2060563) are subject to change and/or removal.

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