

TO: Service Locations

FROM: Service Systems Development

SUBJECT: **GHG17 DD Platform Heavy Duty Oil Pan Drain Plug Inserts**

**ISSUE**

Some GHG17 DD Platform Heavy Duty oil pans may experience an issue with the oil pan drain plug insert spinning during removal or installation while completing an oil change. Leaking may also be observed at the drain plug and/or other plugs in the oil pan. This concern is limited to oil pan part numbers DDE A4730103413 and DDE A4730103513.



**CAUSE**

This issue is due to a defect in the oil pan.

**REQUIRED ACTION**

Oil pans must be replaced when failure occurs.

**REPAIR PROCEDURE**

Reference the service procedures in the GHG17 Heavy Duty Workshop Manual (DDC-SVC-MAN-0190), the chapter called "Oil Pan" and the respective sections for removal/installation.

**CLAIM PROCESS**

Normal in-warranty procedures apply. **Proactive removal of properly functioning parts is not allowed under warranty.**

**CONTACT INFORMATION**

Please contact the Detroit Diesel Customer Support Center at 800-445-1980 or email [csc@daimler.com](mailto:csc@daimler.com) if you have any questions.