

## TECHNICAL TOPICS

### BODY/CHASSIS



HVAC Lack of Airflow	20MY Discovery
<p><u>Customer Voice:</u></p> <ul style="list-style-type: none"><li>- A customer may report a lack of airflow through the face vents.</li></ul> <p><u>Technical Description:</u></p> <ul style="list-style-type: none"><li>- An interrogation of DTCs identifies B13EF-92 stored in the HVAC module.</li><li>- A limited number of vehicles may have been built without required foam padding from one side of the air mode door.</li></ul> <p><u>Status:</u></p> <ul style="list-style-type: none"><li>- Engineering have developed a fix for this concern by adding a special foam pad to the HVAC case.</li><li>- A TSB will be published for this concern and the foam pad will be made available through normal parts ordering process.</li><li>- Should a customer express a concern before a formal TSB is published, please submit a TA case so repair instructions can be provided.</li></ul>	

