

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75044 - L663 20MY Removal of Transit Bag from Satin Wrapped Bonnet - Care Point

Models : Defender/L663 (SALEA7BUXL2000584 - SALEA7BU0L2023629)

Engineer Lengyel Tomáš
Name :

Last 14 SEP 2020 11:49:48

Modified :

Category : Non Technical

Symptom : 803000 Running Change

Content : **Issue:**

During the launch of the Land Rover Defender, there have been multiple complaints related to a delamination of the Satin Protective Film (SPF) on the front and rear corners of the bonnet.

Cause:

Under investigation.

Action:

To ensure the best quality delivery of the SPF fitted Defender bonnet, please take extra care when removing the white transit bag.

Attentive removal of the transit bag will prevent issues with SPF touch points, examples of which can be seen attached to this message.

File : [Example 2.jpg](#)
[Example 1.jpg](#)