

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75038 - L663 20MY Tapping Wind Noise from A-Pillar Area

Models : Defender/L663 (SALEA7BUXL2000584 -
SALEP7EU2L2021133)

Engineer Lengyel Tomáš

Name :

Last 07 SEP 2020 11:43:08

Modified :

Category : Body

Symptom : 108000 Ext. Trim/Accessories

Content : Issue: Tapping type wind noise may be noticed from the A-pillar area on one or both sides between speeds 60 to 120 KPH or 37 to 75MPH

Cause: Symptom under investigation

Action: To resolve the symptom, insert a felt tape as per instructions.

1. Remove the windshield moulding as per WSM procedure

(Topix 501-11: Glass, Frames and Mechanisms – Removal and Installation – Windshield Moulding)

Note: If the clip is broken on the lower windshield moulding (small trim finisher), do not re-use but replace with a new part.

2. Check the part level of the base carrier fitted, see attachment. There will either be:

L8B2-03178-AB / L8B2-03179-AB OR L8B2-03178-AC / L8B2-03179-AC

Picture 1: location of part level

Picture 2: example for AB level part

Picture 3: example for AC level part (8 additional ribs)

Picture 4: shows the difference between AB and AC levels

Note: Do not tape the additional ribs highlighted in yellow rectangles.

3. Fit **2 mm** felt tape (of size ca. 20 x 10 mm) to each of 11 ribs and ensure fully covered as highlighted in the

red rectangles as shown in picture 5. Picture 6 shows applied tape fitted to AB level part.

Note: Use locally available felt tape of thickness above, similar to tape in kit
JLR-NSL1001/7 Felts & Foam Pack - Part of main
AUTOMOTIVE SQUEAKS & RATTLES KIT JLR-NSL1001.

4. Repeat step No.3 for the other side of vehicle.

5. Re-install windshield moulding and test drive vehicle for symptom resolution validation.

Care point: When re-assembling the lower windshield moulding, ensure there is an audible click when the part is assembled and flush to the main moulding.

File : [Attachment.pdf](#)