

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75015 - 21MY TFT Instrument Cluster Display Does Not Retain Personalisation Settings

Models : F-Type / X152

Engineer Richard Attwood

Name :

Last 07 SEP 2020 11:45:30

Modified :

Category : Electrical

Symptom : 204000 Instrumentation

Content : **Issue:** A customer may report that the Instrument Cluster display does not retain the selected personalisation features, following an ignition cycle. For example if a customer selects the 'Two dial' feature that displays the speedometer and tachometer either side of the information panel via the Instrument Panel Menu Options the display will appear as selected however at the next ignition cycle the display may revert back to the default 'One Dial' feature. The issue will not impact the ability to display any other required warning lights or tell tales.

Note: Loss of personalisation settings will only occur where a Tyre Pressure Monitoring System (TPMS) lamp illuminates during the drive cycle and the ignition is next cycled. If the TPMS lamp illuminates and all tyre pressures are correct, please continue with diagnosis using Pathfinder and with reference to the TOPIX Workshop Manual as there is a genuine reason why the lamp is displayed.

Cause: Currently under analysis.

Action: Jaguar Land Rover will update this Special Service Message in due course regarding the next steps required. In the meantime, please do not replace the Instrument Cluster or carry out a software update related to the loss of personalisation settings.

If a customer reports that the TPMS has/is illuminated, continue with diagnosis of the TPMS system as required.

Note: The concern affects 21MY X152 only.

