

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75008 - A Post Finisher (Outer) – Discoloured

Models : Range Rover Velar /
L560

Engineer Tristan Hooper
Name :

Last 15 SEP 2020 14:59:35

Modified :

Category : Body

Symptom : 108000 Ext. Trim/Accessories

Content : **Issue:**

JLR is investigating Range Rover Velar (L560) A Post Finisher (Outer) – Discoloured

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR with the following information;

- Supply clear and in focus photographs of the outer A Post Finisher
- Report vehicle history and or any previous repairs
- Carefully check for any signs of damage to the outer A Post Finisher and report findings
- Ensure A Post Finisher is packaged carefully using all original packaging
- PRR details to follow, pending ePQR instructions

Thank you in advance for your assistance with this matter.