



Subject: The Shyft Group has determined a possible defect in the installation of the instrument panel.

Condition: Fasteners may loosen in the dash substructure.

Customer: Multiple

Applies To: This bulletin applies to 2020 Aeromaster on the Ford F59 chassis manufactured between January 15, 2020 and August 26, 2020. Contact Utilimaster Warranty Department to verify chassis VIN.

Correction: Tighten fasteners at dash bracket and mount

Authorized to Perform the Work:

- Customer or customer contractor
- Utilimaster or Utilimaster contractor

Repair Labor Allowance Up To: 0.50 hours

Job Op Code: 13-AF-22-37-12

Tools and Supplies Required:

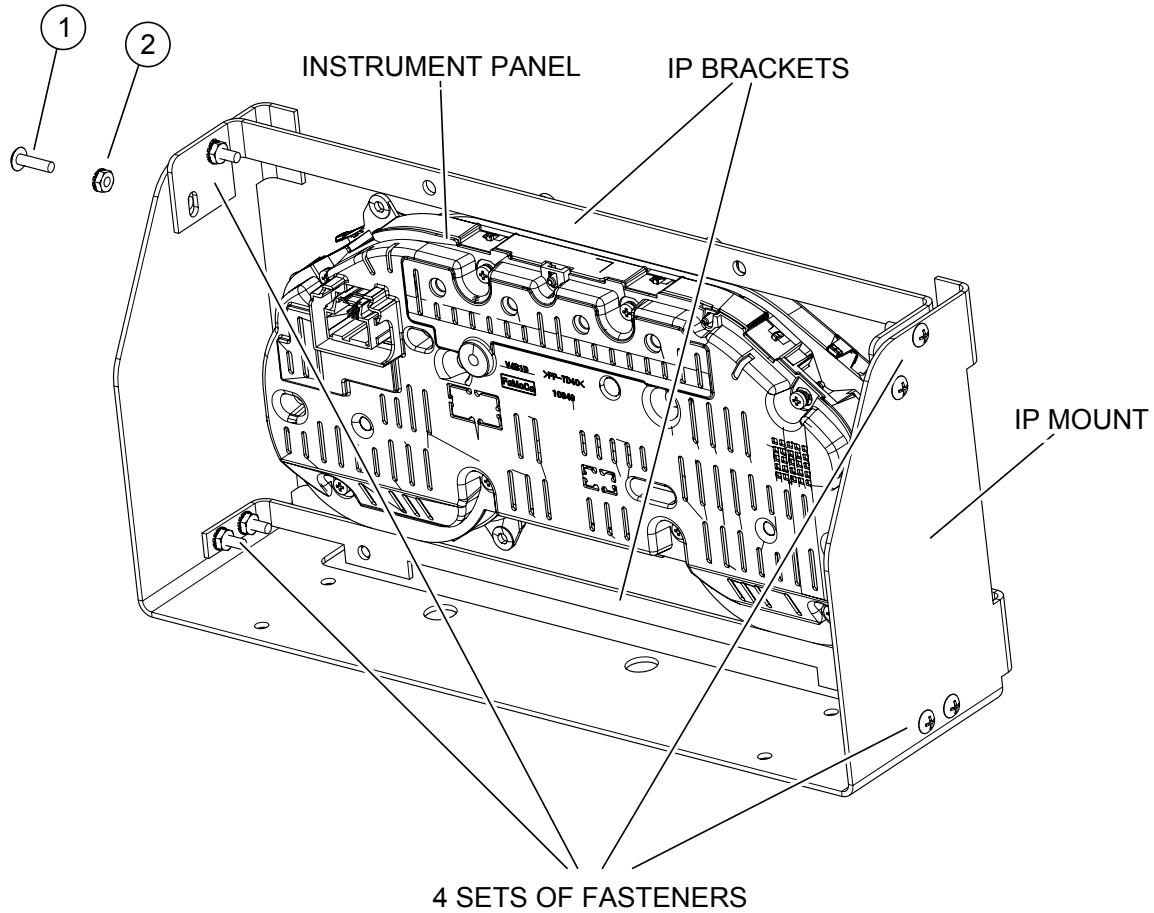
In addition to standard shop tools this job also requires:

- Impact wrench with 1/4" drive, 3/8" socket, and 4" extension with swivel U-joint adapter
- Phillips-head screwdriver, 2"
- Optional suction cup, 2-1/4" dent puller or window glass holder (obtain locally)

Parts Required:



Technical Service Bulletins are intended for use by Professional Technicians only. They are written to guide Professional Technicians in performing service to vehicles of product specific nature in conjunction with industry standards. Professional Technicians are appropriately trained on industry standards and have the tools and equipment to perform procedures safely and properly.



Instrument panel bracket (dashboard not shown for clarity)

BOM ID	Part Number	Description	Qty.
1	11303649	SCREW 10-24 X .75 ZN	8
2	11000067	NUT HEX 10-24 KEP	8
NS	03104479	DECAL SERVICED JOB CODE	1
NS	03102510-N037EN	DASH REWORK INSTRUCTIONS	1

Inspection:

CAUTION

Always wear safety glasses and other proper protective equipment (gloves, hearing protection, etc.) as appropriate to the process.

1. Read and understand all the instructions before starting the repair.
2. Attach suction cup to instrument panel and check for vertical movement. If instrument panel is loose, proceed with repair. If instrument panel is firmly secured, no further action is necessary.

NOTICE

If suction cup is NOT available, press finger tips to dash panel to check for movement.



Suction cup tool

Procedure:

NOTICE

Reuse all hardware unless otherwise noted.

1. Remove (8) fasteners from dash access panel and set aside.



Dash access panel fasteners

2. Tighten any loose nuts at the top and bottom instrument panel brackets. Replace any missing fasteners.



Top bracket fasteners at instrument panel

3. Secure all instrument panel fasteners.
4. Secure the dash access cover.
5. Use Job Code 13-AF-22-37-12 from this document to complete the SERVICED decal.
6. Adhere the decal to the upper right-hand corner of the driver's door pocket panel or sidewall next to the bulkhead wall. Do NOT cover any previously applied decals.



Service decal on driver's door pocket (cargo side)

NOTE: In order to be reimbursed for labor, the repair MUST be completed and warranty claim filed within one year from the initial date of this publication.

File Warranty By: (part availability)

Contact Utilimaster to Order Parts and File Warranty

Email: FVSWarranty@Utilimaster.com

Phone: 800-237-7806

Mail or Express Service:

Phone: 574-848-2800

Utilimaster

Attn: Warranty Dept.

603 Earthway Blvd.

Bristol, IN 46507 USA

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