

**IMPORTANT SERVICE
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SALES MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

**BULLETIN NUMBER:
IB12-X-002B****ISSUE DATE:
AUGUST 2020****GROUP:
MISCELLANEOUS****NPR STRIPPED CHASSIS REPLACEMENT KEY****AFFECTED VEHICLES**

- Isuzu NPR Stripped Chassis (Reach)

This bulletin supersedes IB12-X-002A. This bulletin is being revised to update the precut key ordering procedure. Please discard previous bulletin IB12-X-00A2.

SERVICE INFORMATION

This bulletin is being issued to inform dealers of important information about replacement keys for NPR Stripped Chassis (Reach). Use the information below to obtain a replacement key. For your convenience replacement key blank and key code description are provided for local sourcing as well as the ability to order precut keys.

PARTS INFORMATION

Description	Part Number	Qty	Key Code
Key Blank	1-79137-132-1	1	Add "S" plus the 4-digit Isuzu code beginning with "8"

KEY CODE INFORMATION

Isuzu key codes for this vehicle require the addition of the letter "S" for locksmith understanding. Once you have received the 4-digit code from the customer original key tag, add an "S" before the number prior to providing to a locksmith. Here is a sample for reference.

Add	Isuzu Key Code (sample)	Final Key Code (sample)
"S"	"8000"	S8000

SERVICE TOOL INFORMATION

Manufacture	Machine #	Space Key	Cam
Framon Manu. Co.	DC-300	66	#1 or #100

All pricing in this bulletin is based on the latest information available at the time of printing. We reserve the right to make changes at any time without notice.

PRECUT KEYS

Precut keys can be ordered directly from:

Framon Manufacturing Company, Inc.

Phone: (989) 354-5623

<https://www.framon.com/index.php/precut-key-order-form/>

To complete the key request online the following information is requested. **Dealer Information**, including dealer name, contact name, contact phone, contact e-mail, shipping address with city, state and zip code. **Vehicle Information**, repair order number, vehicle make, model, and model year. **Key Information**, the number of keys requested, key number, and shipping type. **Payment Information**, PayPal, debit, or credit card information for payment. **Shipping Information** Keys can be shipped by overnight or ground service based on the dealer's requirement. Framon is available by phone between 8 a.m. and 4:30 p.m. Eastern Time to answer any questions regarding your order.