Subject: Engineering Information – Instrument Panel Cluster (IPC) Gages at Zero, Multiple Warning Lights On, No Chimes and/or Turn Signal Audio

This PI has been revised to end the need for information from the field. Please discard PIE0554B.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2019	2020	-	-	-	-
Chevrolet	Silverado LD		2019				
	Silverado 2500/3500						
	Suburban		2020				
	Tahoe						
GMC	Sierra Limited		2019				
	Sierra 2500/3500						
	Yukon Models		2020				

If you encounter a vehicle with the above condition, refer to SI for further diagnosis.

Version	4	
Modified	Released February 13, 2020 Revised March 05, 2020 – Updated the Correction information for Steps 1, 2,4 and 4.1. Revised June 02, 2020 – Updated information in the Correction. Revised August 12, 2020 – Ended the need for further information from the field.	