

SSM 49217 - 2015-2020 Edge/MKX/Nautilus/F-150/Mustang - Mirror Click And/Or Ratcheting Noise - Built On Or Before 18-Jan-2020

Some 2015-2020 F-150/Mustang, 2016-2020 Edge, 2016-2018 MKX and 2019-2020 Nautilus vehicles built on or before 18-Jan-2020 may exhibit a mirror click and/or ratcheting noise when using memory functions or easy entry/exit function. This may be due to the software in the driver door module (DDM) and passenger door module (PDM). To correct the condition, reprogram the DDM and PDM with the latest software level of the appropriate Ford diagnostic scan tool. For claiming use causal part 14B291 and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2016 - 2020 CAR: DQ CD539N EDGE

2015 - 2020 TRUCK: FC P552N F-150

2015 - 2020 CAR: ZG S550N MUSTANG

2016 - 2020 CAR: D9 U540N MKX