# Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

## SBS/SCBS WARNING LIGHT ON WITH DTC U0420:68

Bulletin No.: 15-003/20

Last Issued: 09/04/2020

## APPLICABLE MODEL(S)/VINS

2017-2018 Mazda3 (Japan built) with VINS lower than JM1BN\*\*\*\*\*199539 (produced before November 1, 2018)

2017-2018 Mazda3 (Mexico built) with VINS lower than 3MZBN\*\*\*\*\*277188 (produced before December 21, 2018)

2017 Mazda6 (with Lane-keep Assist System or High Beam Control (HBC) system only) 2018-2020 Mazda6

2017-2020 (US spec) / 2018-2020 (Mexico spec) CX-5 with VINS lower than JM3KF\*\*\*\*\*796943 (produced before February 4, 2020)

2018-2020 CX-9 with VINS lower than JM3TC\*\*\*\*\*423432 (produced before June 23, 2020)

# DESCRIPTION

Some vehicles may exhibit that the SBS/SCBS warning light (amber) turns ON right after the engine is started with DTC U0420:68 [FSC] stored in memory.

 DTC U0420:68 [Forward sensing camera (FSC)]: Error signal received from electric power steering (EPS) control module

For Mazda6 and CX-5, the following error messages may appear in the instrument cluster.

- Front camera sensor system malfunction
- Forward Smart City Brake Support Malfunction
- Driver attention alert system malfunction

This may be caused by the battery voltage falling and the EPS control module failing the initial learning for the steering center position while cranking. The FSC detects the error notified by the EPS control module. To correct this concern, the control software of the EPS control module has been modified while the repair procedure modifies the FSC for earlier repairs in the market.

Customers having this concern should have their vehicle repaired using the following repair procedure.

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# REPAIR PROCEDURE

1. Verify customer concern.

2. Reprogram the Forward Sensing Camera (FSC) with Mazda Modular Diagnostic System (M-MDS) using IDS**108.04** or later software. Refer to "FSC Reprogramming Procedure".

**NOTE:** Always update the IDS tool first, then follow on-screen instructions to download the needed calibration file for FSC reprogramming.

**CAUTION:** To avoid causing issues during FSC reprogramming, take extra care with all VCM cable connections and the battery voltage.

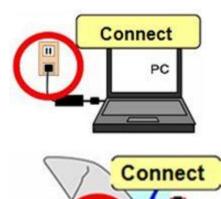
3. Verify repair.

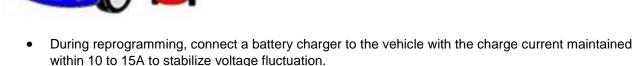
## FSC Reprogramming Procedure

#### Service Caution for Reprogramming

NOTE: Poor connection between the vehicle and M-MDS and/or low voltage may result in abnormal termination and/or data corruption.

- Make sure that the following connections are firmly connected:
  - Between the vehicle-side connector and the DLC cable
  - Between the PC-side connector and USB port of PC
- DO NOT touch the VCM and DLC cable to prevent noise and a poor connection.
- Connect the AC adapter to the PC in order to stabilize voltage fluctuation during reprogramming. DO NOT use the vehicle battery outlet as a power source for the PC.





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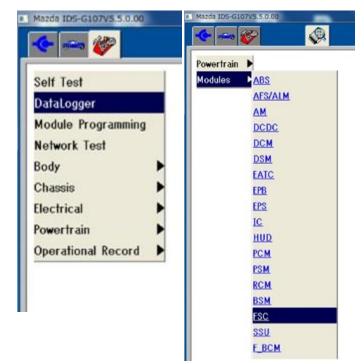
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#### Before reprogramming, pay attention to the vehicle condition and PC environment.

- Turn off all electrical loads, especially the A/C (blower), audio, rear defogger and headlights.
- Perform the self-test and verify no DTC is stored. If any DTC is stored, fix the concern and delete the DTC.
- Disconnect all non-genuine aftermarket accessories.
- Terminate all programs other than IDS on the PC, otherwise the PC may freeze or other issues may occur.
- Verify that the latest IDS software is installed on the PC.
- If using a wireless network, make sure the connection is strong.
- Make sure to keep proper free space on the PC's hard disc. Insufficient free space (less than 1 GB) may cause the PC to freeze during reprogramming.
- 1. Verify the temperature of the FSC.
  - If the FSC is hot (60 °C [140 °F] or higher), cool it down, otherwise the FSC reprogramming process may fail.

#### NOTE:

- Turning off the engine will help to cool down the FSC.
- The FSC temperature can be monitored by the data logger function of the Mazda Modular Diagnostic System (M-MDS).



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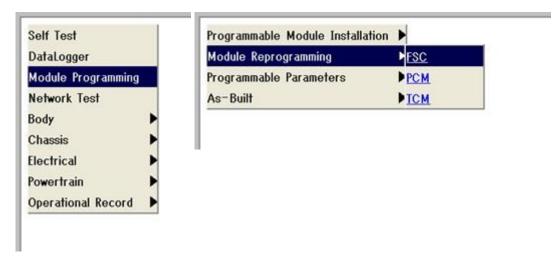
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ROODE			1000 0000		10040	VODD
SCORE	HBC_H/L_CS (MODE)	INH_LAS (MODE)	INH_SCBS (MODE)	LDWS_SW (MODE)	(VPWR (VOLT)	VSPD (SPD)

C_SCORE	
220	

The C\_SCORE indicates the FSC temperature. As the temperature rises, the value of C\_SCORE decreases, therefore "C\_SCORE" must be **174 or higher**to perform the FSC reprogramming.

2. Select "Module Reprogramming", then select "FSC".



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3. The following screen will be displayed: Click 'YES' and follow the M-MDS instructions to reprogram the FSC.

• If the message "No later calibration is available on the system for this FSC" is displayed, the FSC is already at the latest calibration and this Service Information does not apply. "Current level in Vehicle" will show the new file name.

**NOTE:** The calibration level does not match to the part number level.

A later calibration is available. Do you want to program the <u>FSC</u> with it? <u>FSC</u> Current level in Vehicle: <u>SSSR-67XK2-8</u> Change to: <u>SSSR-67XK2-0</u>	
NO YES	) (ci

4. After reprogramming, remove the session, then open a new session again and go to the "Log Viewer" screen on which the programmed file name is displayed as shown below.

• If the new file name matches to the list or with later suffix, the reprogramming has been successfully completed.

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Log Viewer – Technician View (Full Diagnostic)
Optional equipment Modules - Pass - (EPB)
Standard Equipment Modules - Pass - (EPS)
(F_BCM) Part Number = TK52-675X0-A
Standard Equipment Modules - Pass - (F_BCM)
(FSC) Part Number = B61L-67XCX-E
(FSC) FILENAME = -67XK2-
(FSC) HARDWARE NUM = B61L-67XK1-A
Optional equipment Modules - Pass - (FSC)
Optional equipment Modules - Pass - (HUD)
(IC) Part Number = G48P-55430-
(IC) FILENAME = GRV1-554K2-M
(IC) HARDWARE NUM = G48P-554K1-
Standard Equipment Modules - Pass - (IC)
(PCM) Part Number = SHBWD
(PCM) FILENAME = SHBW-188K2-D
Standard Equipment Modules - Pass - (PCM)
Optional equipment Modules - Pass - (PSM)
Standard Equipment Modules - Pass - (R_BCM)
Standard Equipment Modules - Pass - (RCM)
Optional equipment Modules - Pass - (SBS/MRCC)
Standard Equipment Modules - Pass - (SSU)
(TCM) Part Number = FZ21-21EM1-G
(TCM) FILENAME = SHBW-21PS1-A
(TCM) HARDWARE NUM = FZ21-18ZB7-D
Standard Equipment Modules - Pass - (TCM)
ordination charpinetti produtes (1000)

## **CALIBRATION INFORMATION**

Model	File Name		
Model	New	Old	
Mazda3, Mazda6, CX-5, CX-9	KDD1-67XK2-A	B61L-67XK2-*	
Mazda6, CX-5, CX-9	GSH7-67XK2-K	GSH7-67XK2-*	

**NOTE:** File names depend on the FSC hardware.

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# WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	62
Damage Code	99
Part Number Main Cause	KDD1-67-XCX (if the new file name is KDD1- 67XK2-A) GSH7-67-XCXK (if the new file name is GSH7-67XK2-K)
Quantity	0
Operation Number / Labor Hours:	XXS4PXFX / 0.3 Hrs.

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