




September 24, 2020

Attention: All Dealer Parts and Service Managers

Kia Motors America, Inc. is extending the warranty coverage for the front passenger side Occupant Detection System (ODS) Sensor Pad on **2011-2015 MY Sorento vehicles**, manufactured from 10/24/2009 through 12/17/2014, to **fifteen (15) years with unlimited mileage**, starting from the date the vehicle was first put into service. The ODS Sensor Pad is designed to detect the presence of a properly seated front passenger and determine if the passenger's front air bag should be enabled (may inflate) or not. The ODS Sensor Pad can become damaged from liquids being spilled repeatedly onto the seat. If this occurs, Kia's system is designed to illuminate the airbag warning light  on the instrument panel, and advises the driver to have the system inspected and repaired. The passenger's front airbag is a low risk deployment airbag that complies with Federal Motor Vehicle Safety Standard 208. Despite being a low risk deployment airbag, if the airbag warning light is illuminated and the vehicle continues to be driven without being repaired, the front passenger airbag will deploy in a frontal impact regardless of whether the seat is occupied or not.

Please note this is not a service campaign that requires mandatory repair for all eligible vehicles. Unless the vehicle exhibits the airbag warning light illuminated due to ODS Sensor Pad concerns, the front passenger side ODS Sensor Pad should not be replaced under this warranty extension program.

For the inspection and repair procedures, please refer to **TSB BOD205** on the Kia Global Information System (KGIS) at www.kiatechinfo.com. The Warranty Bulletin describing this warranty extension will be posted on www.kdealer.com during the week of September 29, 2020.

Kia will notify owners of the Warranty Extension starting **September 29, 2020**. Owners will be advised on how to check the airbag warning light to ensure airbag system is functioning properly and asked to review the warnings in the Occupant Detection System (ODS) section of owner's manual and on the backside of the vehicle's sunvisor label. Owners will also be reminded of the following:

- **DO NOT** seat a child under the age of 12 in the front passenger seat.
- **DO NOT** place any electronic device on or near the seat cushion as it may defeat the proper functioning of the ODS.
- **DO NOT** place sharp objects on the front passenger seat as they may damage the ODS, in which case, the Sensor Pad will not be covered under this extended warranty.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department