

September 25, 2020

Version 1

Driver's Seat Squeaks or Squeals When Adjusted

AFFECTED VEHICLES

| Year | Model | Trim Level | VIN Range |
|------|------------|------------|--|
| 2019 | RDX 2WD | ALL | 5J8TC1...KL000001 thru 5J8TC1...KL023571 |
| | RDX SH-AWD | ALL | 5J8TC2...KL000001 thru 5J8TC2...KL038848 |

SYMPTOM

The driver's seat squeaks or squeals when you adjust it forward or backward.

POSSIBLE CAUSE

The driver's seat flex shaft cover spins while adjusting the seat forward or backward.

CORRECTIVE ACTION

Install a wire tie to the flex shaft cover underneath the driver's seat.

PARTS INFORMATION

| Part Name | Part Number | Quantity |
|-------------------|---------------|----------|
| Wire Tie (100 mm) | 32113-TA0-003 | 1 |

TOOL INFORMATION

| Tool Name | Tool Number | Quantity |
|----------------------------------|------------------------|----------|
| TORX Plus 50IP Bit Socket Driver | Commercially Available | 1 |

WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|---|----------------|-------------|--------------|-------------|--------------------|
| 8510A0 | Install a wire tie to the flex shaft cover. | 0.3 hr | 06201 | 03217 | B20037A | 81536-TJB-A21 |

Skill Level: Repair Technician

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

INSPECTION PROCEDURE

Adjust the driver's seat forward and backward, and listen for squeaking or squealing.

- If you hear a noise, go to REPAIR PROCEDURE.
- If you do not hear a noise, this bulletin does not apply. Continue with normal system troubleshooting.

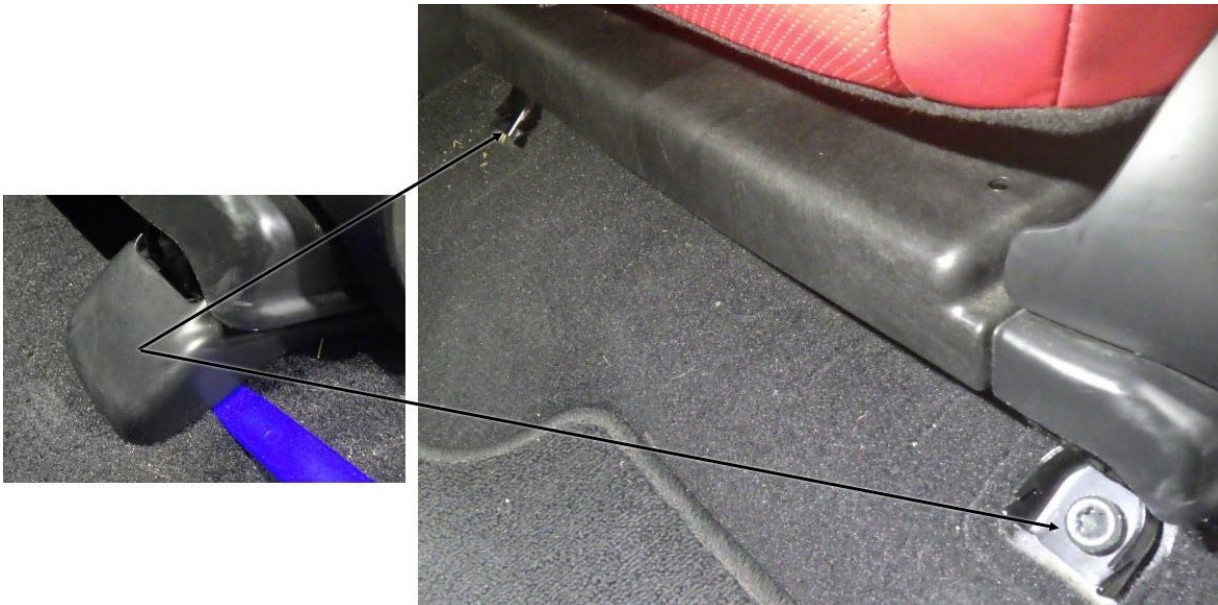
REPAIR PROCEDURE

1. Move the driver's seat all the way forward, then adjust it to the highest position to access the two rear seat mounting bolts. Remove them with a TORX Plus 50IP Bit Socket.



Remove

2. Adjust the driver's seat all the way back, Remove the two bolt covers, then remove the two front seat mounting bolts with a TORX Plus 50IP Bit Socket.



3. Tilt the driver's seat back, and locate the last hole on the flex shaft cover as shown.

NOTE

This repair is done with the driver's seat inside the vehicle. To provide a clear view of where to install the wire tie, the seat was removed from the vehicle for this photo.



4. Route and secure the cable tie through the hole as shown. The cable tie must be above the shaft, toward the front of the vehicle, and to the right of the tab holding the rod.

NOTE

Do not wrap the wire tie around the harness. Wrap it only around the flex shaft cover and the shaft.



Route the wire tie.

HARNESS

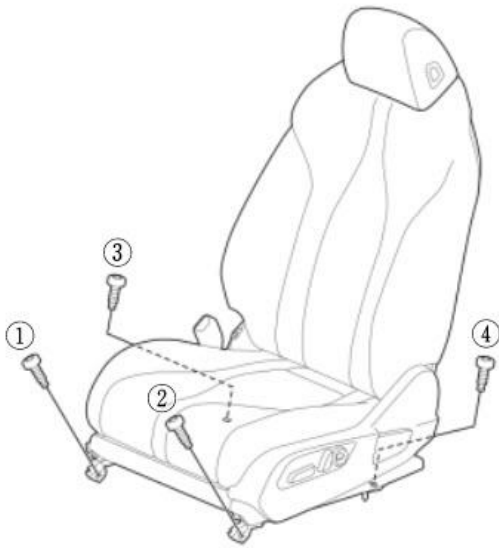
CABLE TIE

Make sure the harness is not being secured by the wire tie.

Secure the wire tie.

5. Cut off the excess wire tie.

6. Move the seat forward and backward to make sure the noise is gone.
7. Hand-tighten the bolts in order as shown, then tighten them to **43 N•m (32 lb-ft)** with the TORX Plus 50IP Bit Socket.



8. Install the front seat bolt covers.

END