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|----------------|---|----|------|-------------------|----|----|------|
| Sent on | 09 | 28 | 2020 | Expires on | 10 | 12 | 2020 |
| From | Parts and Service Division | | | | | | |
| Subject | Request for Parts: 2017-2018 CR-V HEALTHY Driver's Seat Belt Buckle | | | | | | |

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017-2018 CR-V HEALTHY Driver's Seat Belt Buckle

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain HEALTHY 2017-2018 CR-Vs which fit the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Manufactured Date on the driver's doorjamb must be between 11/2016 & 11/2017.
2. Driver's seat belt buckle has not been replaced previously.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. Accord)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.