



WARRANTY ENHANCEMENT PROGRAM (WEP)

CONVENTIONAL DEF PUMP – AAGZ0

BULLETIN NO: WP-20-003

DATE: 9-3-2020

REF: QA-200831-N2

SUBJECT VEHICLES: Certain 11MY-14MY Conventional Trucks equipped with a J08 engine.

OVERVIEW:

Residual DEF inside the pump may freeze and crack the pump housing. In some case DEF may leak on the pump connector and cause a circuit failure. This failure will cause the MIL to illuminate.

If this condition is found, refer to the appropriate Vehicle Identification Number in the warranty system to determine vehicle eligibility.

Warranty Terms

-Warranty enhancement program: 10 years with no mileage limitation from the delivery date to the initial end purchaser, or one (1) year from the date of the customer notification letter, whichever is longer, will be covered by this program.

For any other failure modes, standard warranty conditions will be applied.



PARTS:

Part Number	Part Description	Quantity
S17H0E0013	Pump Assy, Urea	1

BEFORE YOU BEGIN:

- Read and understand all instructions and procedures before you begin the work.
- Read and follow all **WARNINGS** and **NOTICES** set forth in this publication. These alerts help to avoid damage to components, serious personal injury, or both.
- Park the vehicle on a flat, level and solid surface.
- Place the gear shift lever in "Neutral" or "Park".
- Apply the parking brake firmly and confirm parking brake activation.
- Turn off the engine and remove the key from the ignition switch.
- Always wear safety glasses or goggles to protect your eyes.
- Place wheel chocks in front of and behind all the wheels to prevent the vehicle from moving.

REPAIR PROCEDURE:

Please refer to the Hino Service Manual for replacement instruction.

(Engine/Emission Control J08E)



CLAIM APPLICATION

Reimbursable in accordance within the terms and policies of the Hino limited warranties.

DEF Pump Replacement:

- a) Campaign No: AAGZ0
- b) Labor charge: 1.5 hours
- c) Warranty code: 11542
- d) Trouble code: 98
- e) Operation code: 11508ARE
- f) Original failed part: 9999999999

